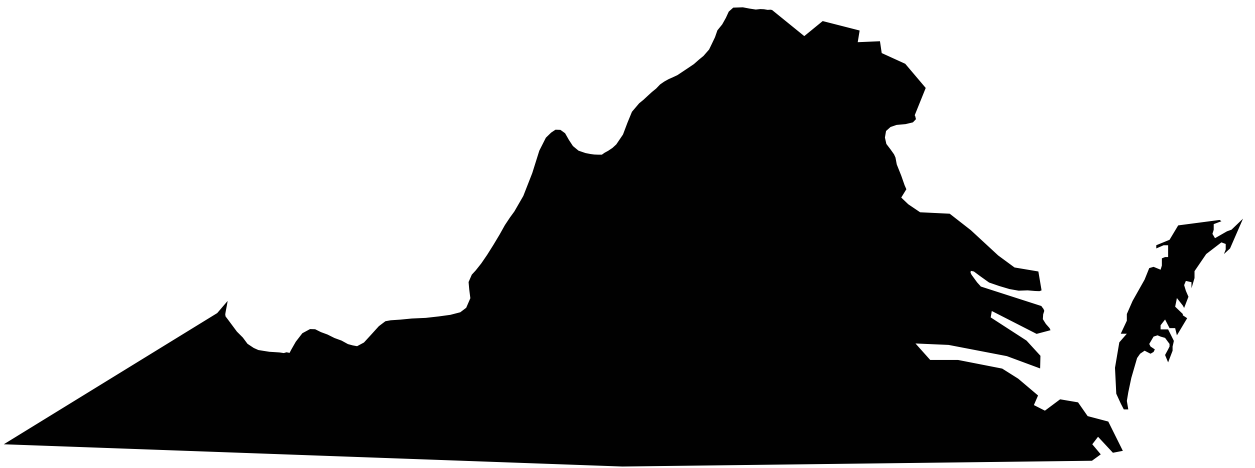


*Commonwealth of Virginia*  
**Department of Social Services**



**INFORMATION RESOURCE BOOK**

**2004**

# ***VDSS Information Resource Book***

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# ***VDSS Information Resource Book***

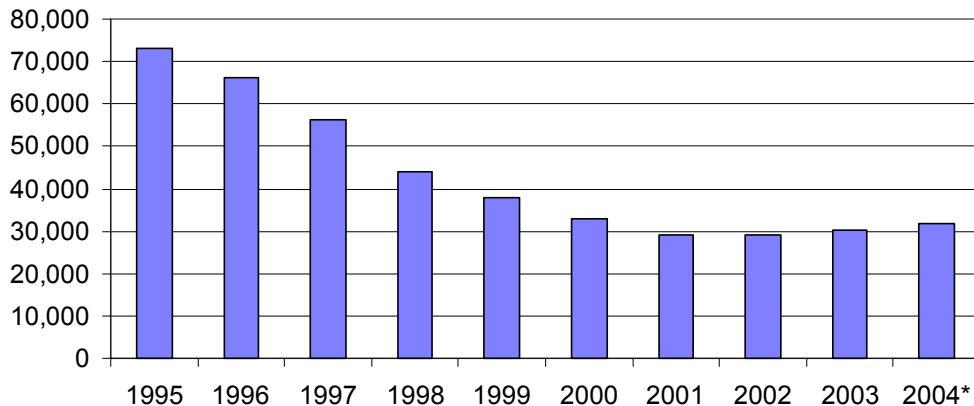
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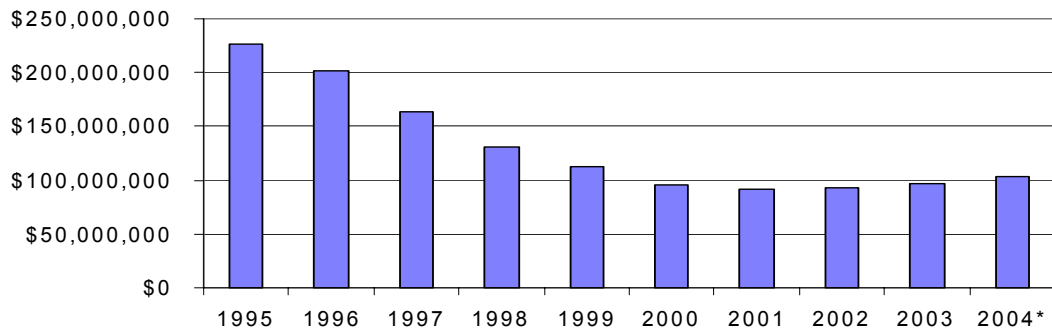
# Benefit Programs

## TANF Annual Caseload and Payment Trends (excluding TANF-UP)

**TANF Average Monthly Caseload**



**TANF Annual Payments**



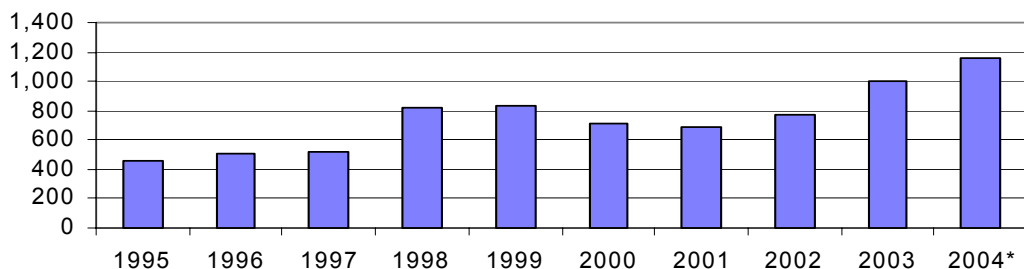
State Fiscal Year	Average Monthly Paid Cases	Average Monthly Children	Average Monthly Adults	Total Payments
1995	73,033	129,548	56,968	\$225,851,298
1996	66,177	116,311	48,903	\$201,275,844
1997	56,256	97,575	38,795	\$164,236,290
1998	44,091	75,656	29,426	\$131,117,010
1999	37,798	64,273	24,865	\$112,287,174
2000	32,871	55,470	20,264	\$95,393,134
2001	29,043	47,885	16,785	\$91,243,765
2002	29,271	47,907	17,342	\$92,332,443
2003	30,377	49,844	18,629	\$96,842,425
2004*	31,852	52,520	20,194	\$102,823,297

\* Annualized, based on July thru October data.

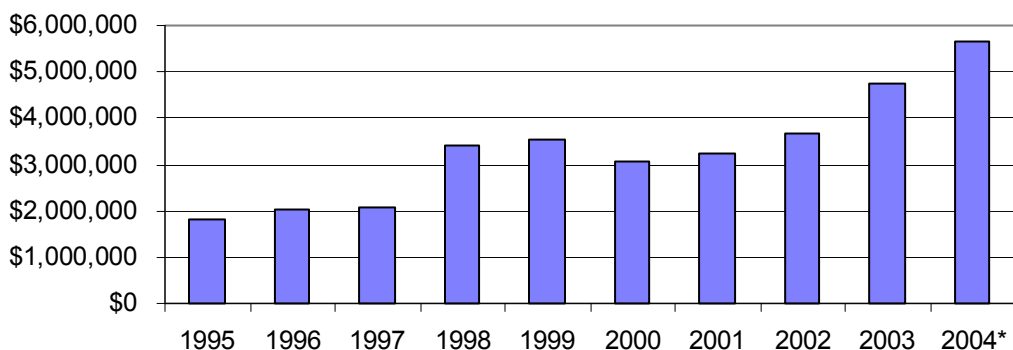
# Benefit Programs

## Annual TANF Unemployed Parent Trends

**TANF-UP Average Monthly Caseload**



**TANF-UP Annual Payments**



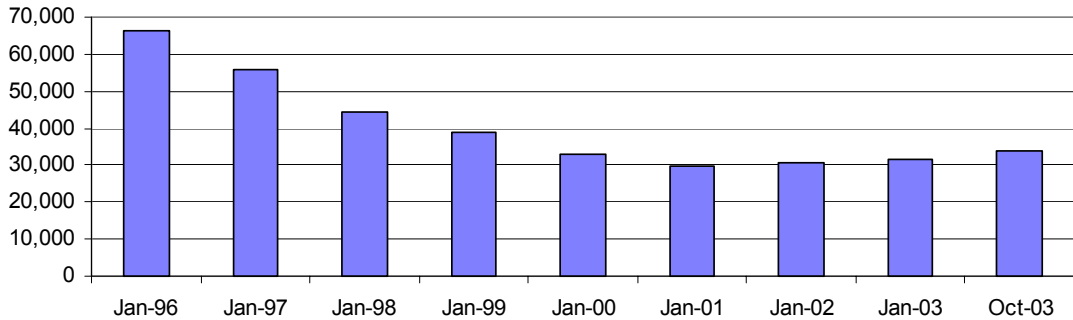
State Fiscal Year	Average Monthly Paid Cases	Average Monthly Children	Average Monthly Adults	Total Payments
1995	454	990	862	\$1,805,835
1996	505	1,143	930	\$2,021,432
1997	520	1,171	937	\$2,061,287
1998	820	1,862	1,525	\$3,426,802
1999	827	1,839	1,574	\$3,541,349
2000	713	1,610	1,353	\$3,051,459
2001	692	1,509	1,321	\$3,226,638
2002	776	1,655	1,468	\$3,670,686
2003	1,003	2,116	1,891	\$4,737,508
2004*	1,162	2,504	2,201	\$5,650,871

\* Annualized, based on July thru October data.

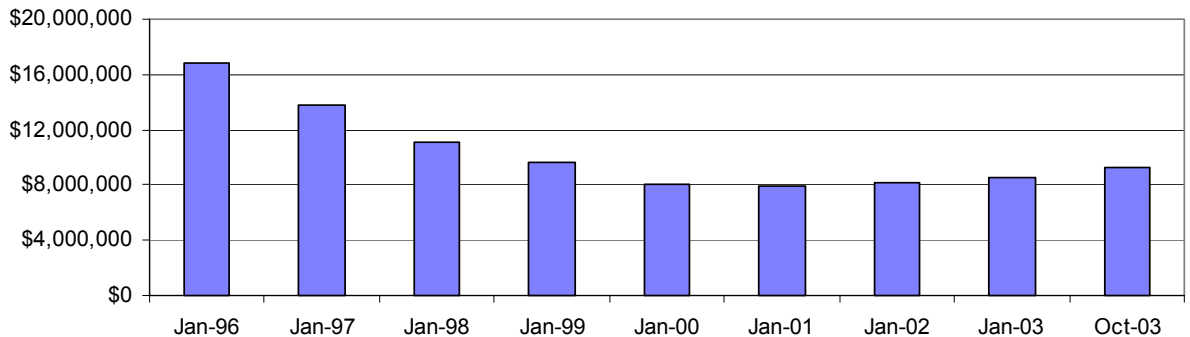
# Benefit Programs

## TANF and TANF-UP Monthly Caseload and Payment Trends

**Total Cases Paid**



**Total Payments**



Month	Total		TANF				TANF-UP			
	Total Cases Paid	Total Payments	TANF Cases Paid	TANF Children	TANF Adults	TANF Payments	TANF-UP Cases Paid	TANF-UP Children	TANF-UP Adults	TANF-UP Payments
Jan-96	66,197	\$16,827,331	65,669	115,464	48,209	\$16,649,988	528	1,196	968	\$177,343
Jan-97	55,939	\$13,823,473	55,534	96,302	37,934	\$13,687,877	405	904	723	\$135,596
Jan-98	44,247	\$11,041,482	43,421	74,577	29,209	\$10,762,742	826	1,853	1,553	\$278,740
Jan-99	38,719	\$9,669,494	37,864	64,391	24,877	\$9,350,452	855	1,915	1,629	\$319,042
Jan-00	32,986	\$8,076,631	32,293	54,660	19,808	\$7,830,195	693	1,570	1,314	\$246,436
Jan-01	29,963	\$7,940,990	29,244	48,098	16,843	\$7,660,736	719	1,578	1,367	\$280,254
Jan-02	30,475	\$8,159,767	29,586	48,451	17,648	\$7,813,205	889	1,918	1,677	\$346,562
Jan-03	31,655	\$8,512,187	30,577	50,157	18,785	\$8,089,318	1,078	2,271	2,043	\$422,869
Oct-03	33,741	\$9,257,181	32,512	53,636	20,823	\$8,753,609	1,229	2,659	2,345	\$503,572

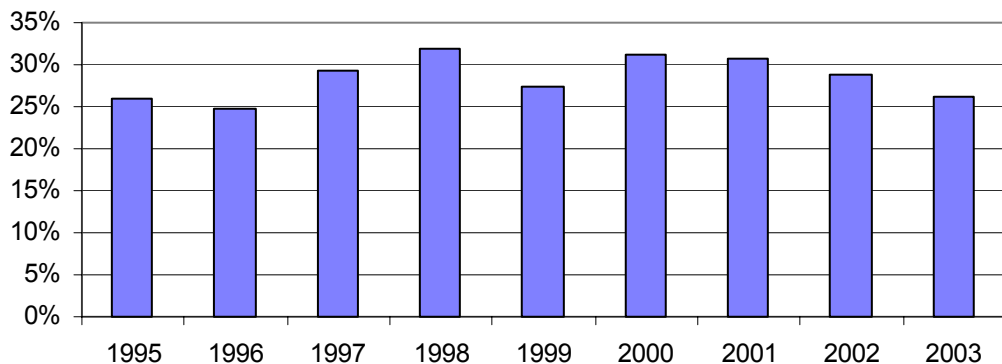


# ***Benefit Programs***

## **TANF Cases with No Parent Counted on the Grant\***

### ***Point-in-Time Data***

**Percent of Cases with no Parent counted on the Grant**



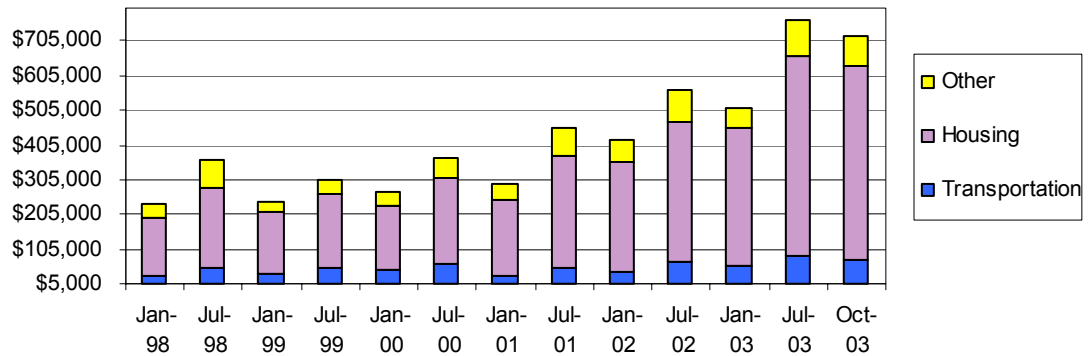
Date	Total Cases	Cases with No Parent Counted on the Grant*	Percent
Jul-95	68,483	17,815	26%
Jul-96	61,388	15,237	25%
Jul-97	48,775	14,307	29%
Jul-98	39,950	12,780	32%
Jul-99	36,127	9,894	27%
Jul-00	29,161	9,086	31%
Jul-01	27,996	8,611	31%
Jul-02	29,181	8,388	29%
Jul-03	30,995	8,154	26%

\* Not including parents who are excluded from the grant due to SSI or SSD.

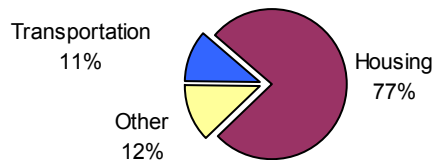
# Benefit Programs

## Diversionary Assistance Payments

Diversion Payments by Type



Reason for Diversion  
2003 Calendar Year



Reason For Diversion

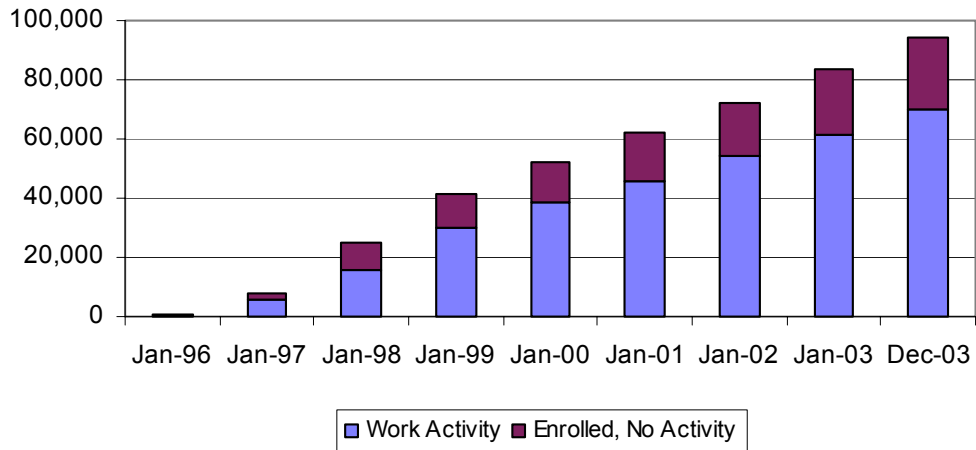
Quarter Beginning	Transportation	Housing	Other	Total Payments	Number of Payments	Average Payments
Jan-98	\$30,248	\$166,255	\$41,463	\$237,966	248	\$960
Jul-98	\$53,140	\$230,655	\$78,349	\$362,144	579	\$625
Jan-99	\$35,804	\$173,727	\$33,293	\$242,824	520	\$467
Jul-99	\$49,104	\$214,829	\$43,453	\$307,386	750	\$410
Jan-00	\$45,846	\$185,930	\$36,086	\$267,862	591	\$453
Jul-00	\$60,300	\$251,340	\$58,942	\$370,583	877	\$423
Jan-01	\$27,986	\$220,378	\$45,677	\$294,041	645	\$456
Jul-01	\$52,184	\$321,028	\$83,714	\$456,926	934	\$489
Jan-02	\$37,132	\$320,958	\$61,662	\$419,752	826	\$508
Jul-02	\$67,945	\$405,376	\$90,246	\$563,567	1,206	\$467
Jan-03	\$58,175	\$393,850	\$59,194	\$511,219	1,118	\$457
Jul-03	\$87,452	\$572,709	\$102,686	\$762,847	1,645	\$464
Oct-03	\$76,697	\$554,604	\$85,646	\$716,947	1,592	\$450

Note: Data represents payments to creditors of recipients

# Benefit Programs

## Work Activity of All Enrolled in VIEW Since July 1995 Implementation

**VIEW Work Activity by Total Enrolled**



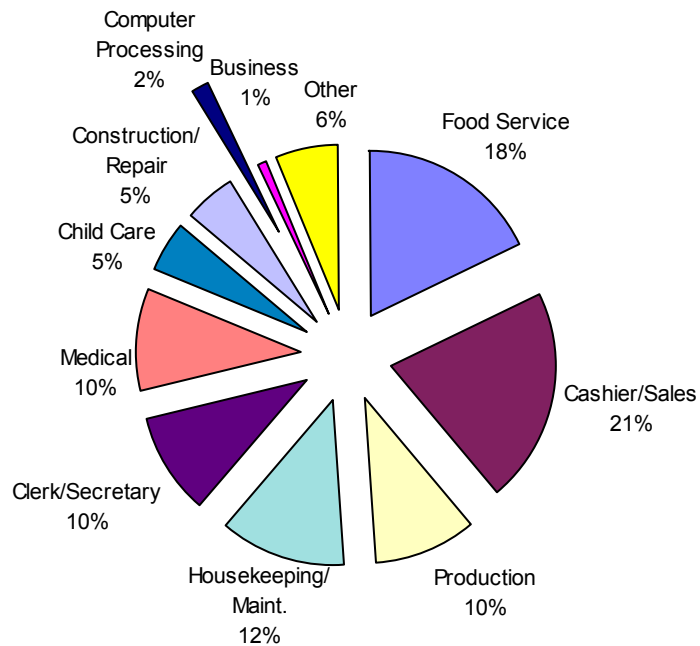
Month	Total Enrolled	Work Activity	Enrolled, No Activity	Activity Rate
Jan-96	684	346	338	50.6%
Jan-97	7,926	5,403	2,523	68.2%
Jan-98	25,173	15,884	9,289	63.1%
Jan-99	41,406	30,083	11,323	72.7%
Jan-00	52,236	38,744	13,492	74.2%
Jan-01	62,201	45,930	16,271	73.8%
Jan-02	72,402	54,017	18,385	74.6%
Jan-03	83,464	61,669	21,795	73.9%
Dec-03	94,416	70,148	24,268	74.3%

Note: These figures are cumulative from July 1995.

# ***Benefit Programs***

## ***Types of VIEW Employment First Eight Years***

### **Job Types of VIEW Participants in First Eight Years**

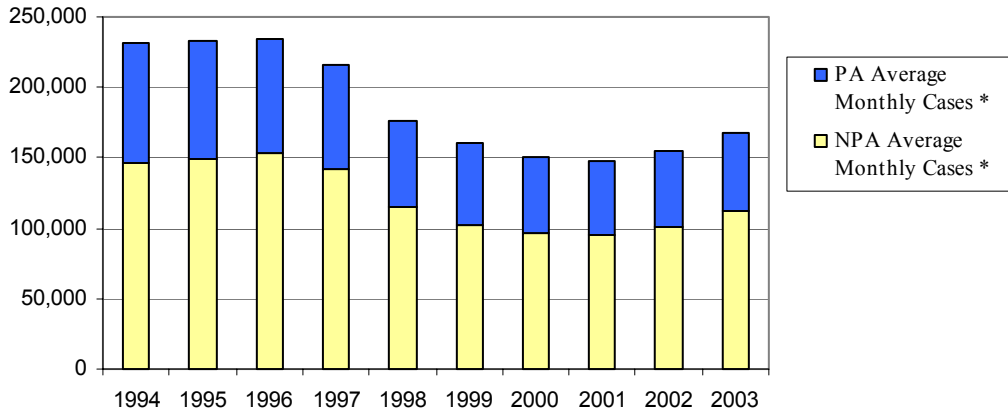


**Note:** Job types represent the latest occupation for each employed participant.

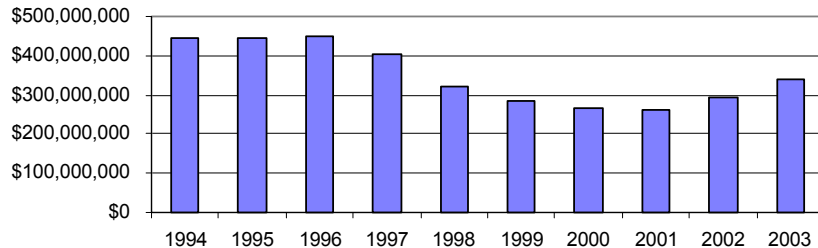
# Benefit Programs

## Food Stamp Caseload and Payment Trends

**Food Stamp Average Monthly Caseloads**



**Food Stamp Payments**

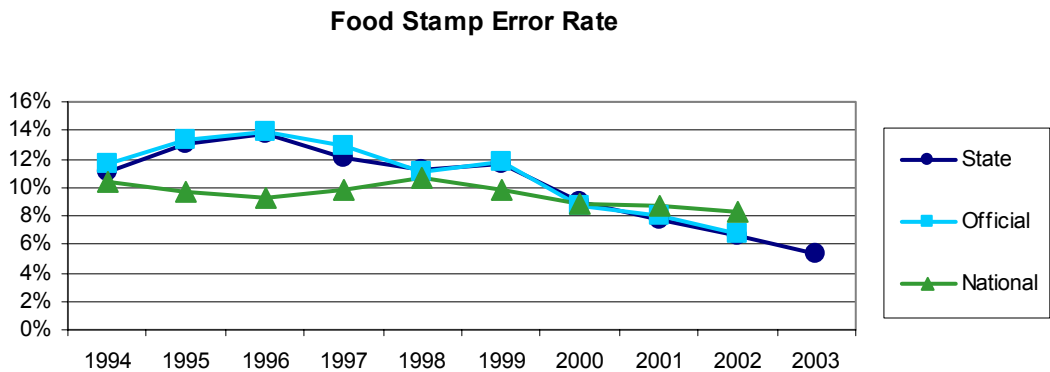


State Fiscal Year	NPA Average Monthly Cases *	PA Average Monthly Cases *	NPA Average Monthly Recipients *	PA Average Monthly Recipients *	Total Payment
1994	145,603	85,655	350,945	196,515	\$445,609,125
1995	148,760	84,629	353,491	191,923	\$445,294,698
1996	153,788	81,065	361,655	179,287	\$448,762,838
1997	142,711	73,160	340,809	155,874	\$401,947,050
1998	114,955	61,089	288,509	123,141	\$319,178,526
1999	102,943	57,204	260,506	106,679	\$283,840,100
2000	96,702	54,525	244,022	95,546	\$265,721,504
2001	95,498	52,623	240,953	88,942	\$260,330,026
2002	100,190	55,203	251,818	95,441	\$293,073,762
2003	112,186	55,685	283,313	94,105	\$339,264,333

\* May include case/recipient more than one time in a month if a supplement payment is made.

# Benefit Programs

## Food Stamp Quality Control Payment Error Rates



Federal Fiscal Year	State	Official	National	Rank
1994	11.10%	11.62%	10.32%	46
1995	13.00%	13.37%	9.72%	50
1996	13.80%	13.95%	9.22%	53
1997	12.10%	12.97%	9.88%	49
1998	11.22%	11.13%	10.69%	35
1999	11.61%	11.85%	9.88%	39
2000	8.97%	8.66%	8.91%	31
2001	7.71%	8.07%	8.66%	25
2002	6.61%	6.74%	8.26%	22
2003	5.30%	n/a	n/a	n/a

\* The Official rate is the adjusted state calculated rate after federal review of a subsample.

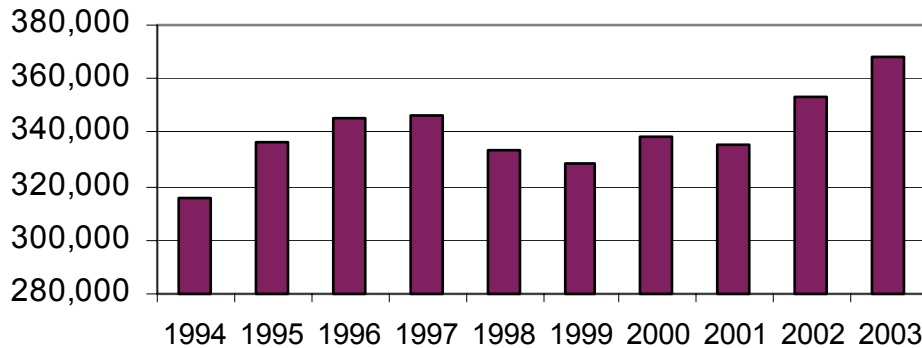
**Note:** Data is based on the federal fiscal year (October-September).

n/a = not available

# ***Benefit Programs***

## **Medicaid Caseload Trends**

**Average Monthly Cases Under Care**

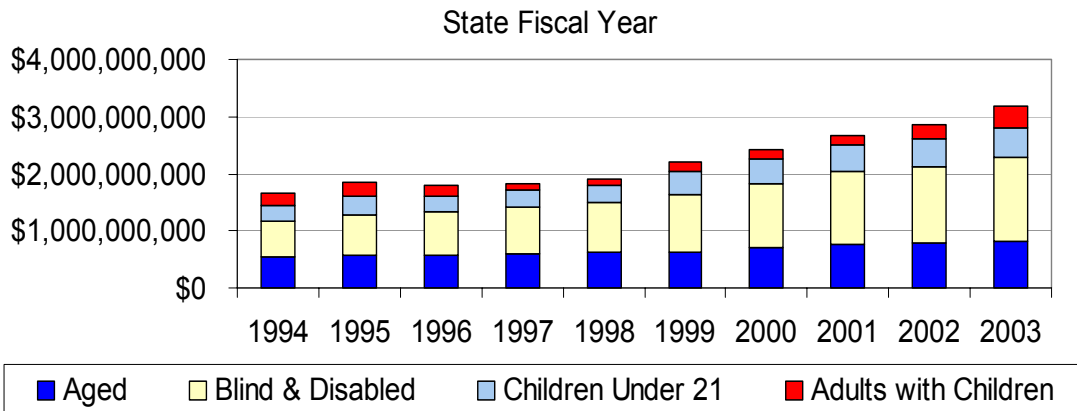


State Fiscal Year	Average Monthly Cases Under Care
1994	315,276
1995	336,009
1996	345,070
1997	346,503
1998	333,047
1999	328,992
2000	338,096
2001	334,988
2002	353,156
2003	368,417

# Benefit Programs

## Medicaid Payments by Eligible Category

Medicaid Payments by Eligible Category



State Fiscal Year	Aged	Blind & Disabled	Children Under 21	Adults with Children	Total
1994	\$541,316,407	\$621,843,896	\$286,282,586	\$220,111,584	\$1,669,554,473
1995	\$565,668,504	\$715,473,890	\$336,849,539	\$223,373,578	\$1,841,365,511
1996	\$577,528,482	\$756,733,898	\$282,912,245	\$173,130,753	\$1,790,305,378
1997	\$612,005,409	\$803,566,776	\$287,806,318	\$127,034,600	\$1,830,413,103
1998	\$631,049,638	\$852,364,529	\$300,457,904	\$125,696,158	\$1,909,568,226
1999	\$638,916,437	\$1,006,703,128	\$392,517,191	\$159,575,543	\$2,197,712,299
2000	\$694,549,983	\$1,135,817,657	\$417,460,418	\$162,907,875	\$2,410,735,931
2001	\$770,409,139	\$1,266,220,499	\$467,507,416	\$159,344,410	\$2,663,481,464
2002	\$794,706,754	\$1,326,532,697	\$495,506,552	\$236,074,511	\$2,852,820,514
2003	\$828,682,856	\$1,449,590,830	\$534,433,149	\$368,779,834	\$3,181,486,669
<b>94-03 Growth</b>	<b>53%</b>	<b>133%</b>	<b>87%</b>	<b>68%</b>	<b>91%</b>

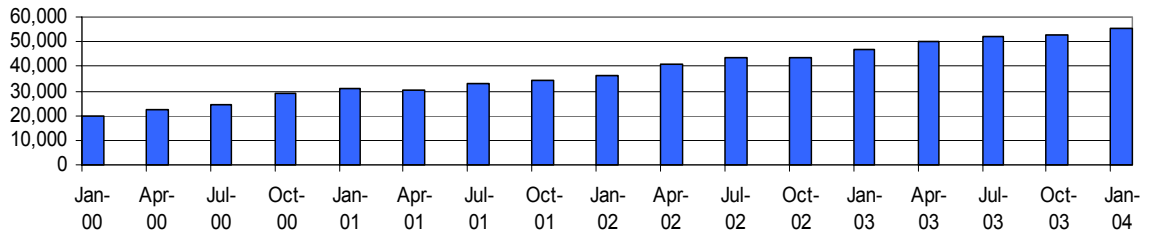
Note: Payment expenditures by category do not include managed care, cost settlements, and other post payments.



# Benefit Programs

## CMSIP/FAMIS/Medicaid Expansion

Total Enrollment



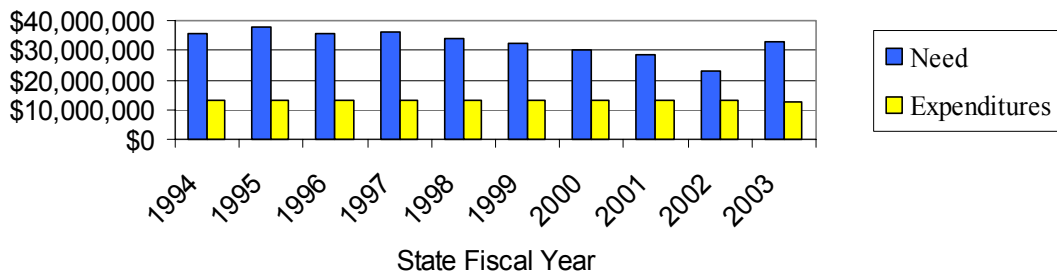
Date	CMSIP/FAMIS	Medicaid Expansion	Total
Jan-00	19,587		19,587
Apr-00	22,300		22,300
Jul-00	24,587		24,587
Oct-00	28,806		28,806
Jan-01	31,145		31,145
Apr-01	30,603		30,603
Jul-01	32,866		32,866
Oct-01	34,602		34,602
Jan-02	36,134		36,134
Apr-02	40,635		40,635
Jul-02	43,383		43,383
Oct-02	30,788	12,847	43,635
Jan-03	31,528	15,083	46,611
Apr-03	32,359	18,021	50,380
Jul-03	32,083	20,244	52,327
Oct-03	32,342	20,446	52,788
Jan-04	34,116	21,104	55,220

**Note: CMSIP – Children’s Medical Security Insurance Plan**  
**FAMIS - Family Access to Medical Insurance Security Plan**

# Benefit Programs

## State-Local Hospitalization Expenditures

**State-Local Hospitalization Expenditures and Need**



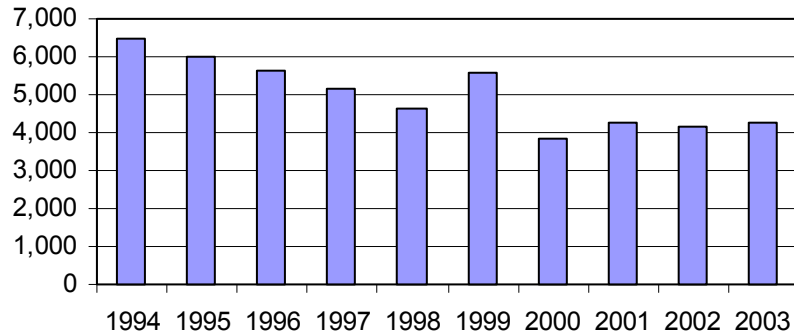
State Fiscal Year	Expenditures	Need*	Percent of Need
1994	\$13,223,803	\$35,536,468	37.2%
1995	\$13,216,520	\$38,032,282	34.8%
1996	\$13,216,059	\$35,882,160	36.8%
1997	\$13,193,618	\$36,057,640	36.6%
1998	\$13,244,291	\$33,982,452	39.0%
1999	\$13,209,258	\$32,516,248	40.6%
2000	\$13,244,842	\$30,016,631	44.1%
2001	\$13,255,418	\$28,749,348	46.1%
2002	\$12,912,233	\$22,978,775	56.2%
2003	\$12,845,913	\$33,073,718	38.8%

\* Amount billed by medical provider

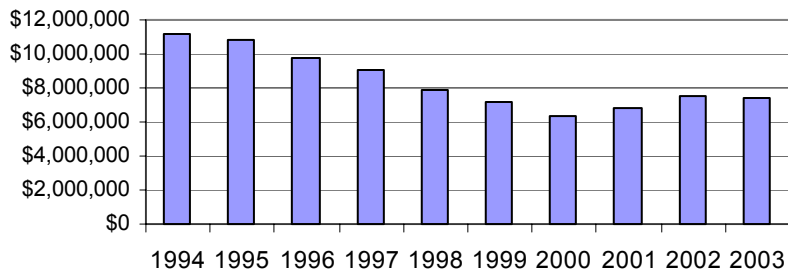
# ***Benefit Programs***

## **General Relief** **Caseload and Payment Trends**

**General Relief Average Monthly Caseload**



**General Relief Annual Payments**

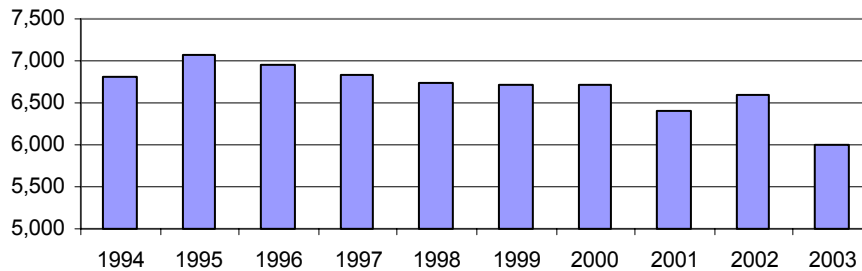


SFY	Average Monthly Cases	Total Payments
1994	6,473	\$11,183,383
1995	5,978	\$10,821,037
1996	5,644	\$9,760,906
1997	5,178	\$9,052,296
1998	4,641	\$7,926,361
1999	5,554	\$7,135,563
2000	3,832	\$6,375,882
2001	4,266	\$6,804,034
2002	4,184	\$7,514,550
2003	4,238	\$7,374,012

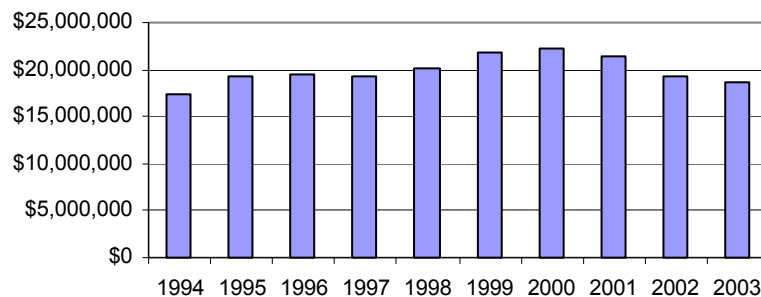
# Benefit Programs

## Auxiliary Grant Caseload and Payment Trends

**Auxiliary Grant Average Monthly Caseload**



**Auxiliary Grant Annual Payments**

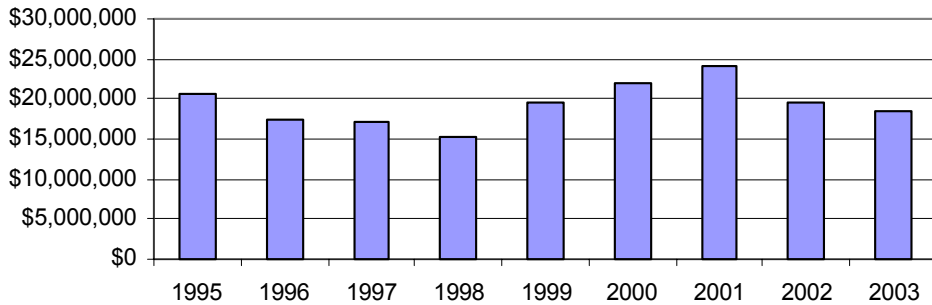


State Fiscal Year	Average Monthly Cases	Total Payments
1994	6,802	\$17,338,475
1995	7,080	\$19,309,103
1996	6,942	\$19,551,404
1997	6,840	\$19,243,084
1998	6,746	\$20,187,461
1999	6,725	\$21,797,594
2000	6,714	\$22,176,821
2001	6,412	\$21,378,164
2002	6,604	\$19,324,152
2003	5,994	\$18,744,694

# Benefit Programs

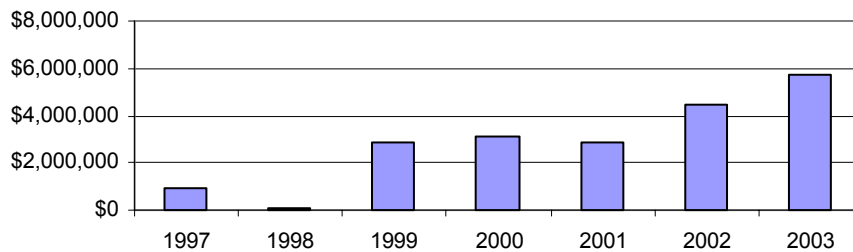
## Energy Assistance: Fuel and Cooling

Fuel Assistance - Annual Expenditures



Fuel Assistance		
SFY	Households Served	Total Payments
1995	118,709	\$20,657,059
1996	106,960	\$17,529,360
1997	95,970	\$17,229,067
1998	91,923	\$15,299,395
1999	84,068	\$19,467,251
2000	82,789	\$21,928,234
2001	84,051	\$24,166,367
2002	91,379	\$19,505,684
2003	92,185	\$18,477,145

Cooling Assistance - Annual Expenditures



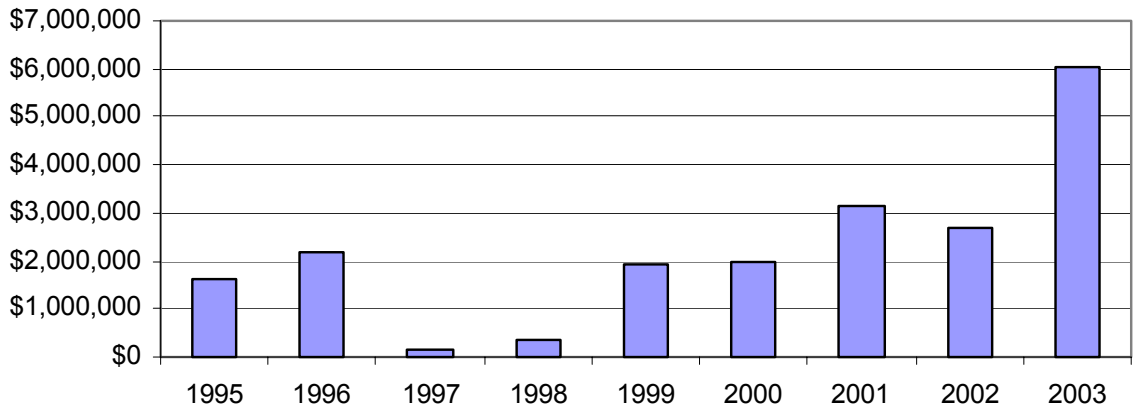
Note: No Cooling Assistance Program before FY 1997.

Cooling Assistance		
SFY	Households Served	Total Payments
1997	5,081	\$931,422
1998	200	\$104,233
1999	7,533	\$2,866,295
2000	10,903	\$3,096,843
2001	11,117	\$2,900,000
2002	22,668	\$4,439,854
2003	30,675	\$5,728,551

# ***Benefit Programs***

## ***Energy Assistance: Crisis***

Crisis Assistance - Annual Expenditures

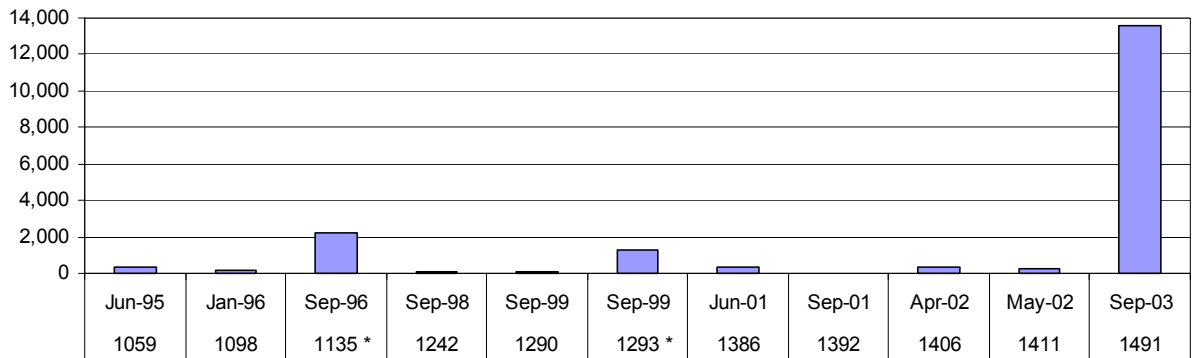


Crisis Assistance		
SFY	Households Served	Total Payments
1995	4,605	\$1,628,387
1996	3,633	\$2,157,822
1997	1,769	\$159,249
1998	2,412	\$330,195
1999	4,255	\$1,910,420
2000	4,912	\$1,961,190
2001	9,890	\$3,128,323
2002	7,501	\$2,709,311
2003	19,375	\$6,021,402

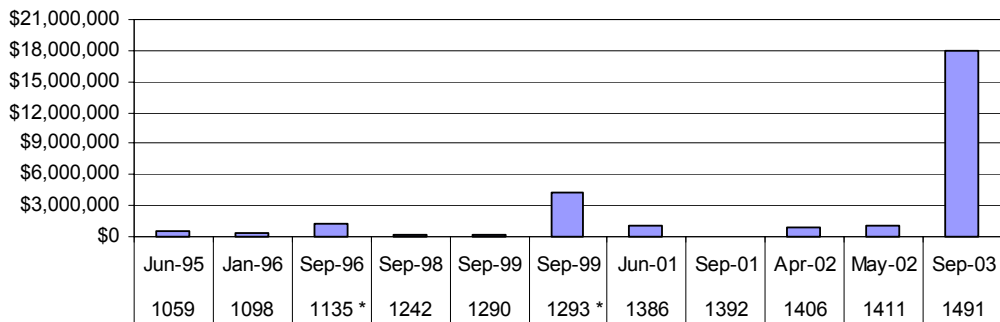
# Benefit Programs

## Emergency Assistance: Disaster

### Individual and Family Grants - Applications Approved



### Other Needs Assistance (ONA) Expenditures



**\*Note: Disaster 1491 and 1411 are active disasters – Hurricane Isabel and Severe Storms and Flooding.**

**Disaster 1293, September 99 – Hurricane Floyd**

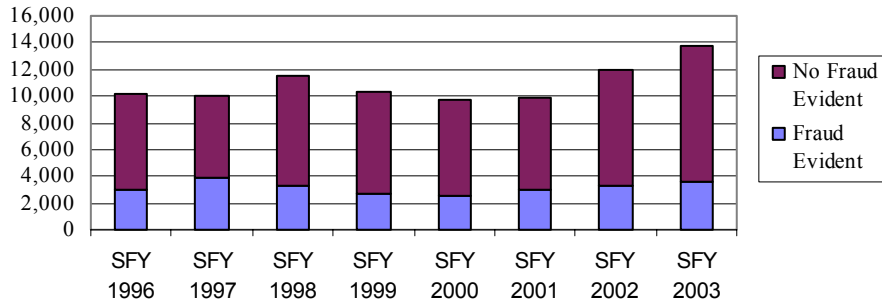
**Disaster 1135, September 96 – Hurricane Fran**

Disaster #	Declaration Month	Applications Approved	Total Payments
1059	Jun-95	384	\$611,439
1098	Jan-96	159	\$301,588
1135 *	Sep-96	2,242	\$1,328,020
1242	Sep-98	64	\$150,683
1290	Sep-99	72	\$165,483
1293 *	Sep-99	1,317	\$4,218,696
1386	Jun-01	337	\$1,002,021
1392	Sep-01	2	\$9,122
1406	Apr-02	323	\$864,435
1411*	May-02	271	\$1,065,415
1491*	Sep-03	13,610	\$17,987,760

# Fraud and Collections

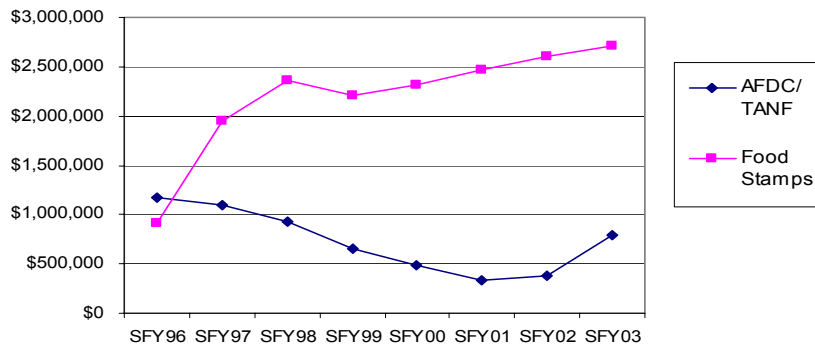
## Fraud Investigations and Collections

### Fraud Investigation Results



	SFY 1996	SFY 1997	SFY 1998	SFY 1999	SFY 2000	SFY 2001	SFY 2002	SFY 2003
Fraud Evident	2,952	3,907	3,275	2,750	2,558	3,063	3,328	3,574
No Fraud Evident	7,223	6,186	8,309	7,575	7,088	6,762	8,628	10,245
Total Investigations	10,175	10,093	11,584	10,325	9,646	9,825	11,956	13,819

### Total Collections



	State Fiscal Year															
	1996		1997		1998		1999		2000		2001		2002		2003	
	AFDC	Food Stamps	AFDC	Food Stamps	AFDC/TANF	Food Stamps	AFDC/TANF	Food Stamps	AFDC/TANF	Food Stamps	AFDC/TANF	Food Stamps	AFDC/TANF	Food Stamps	AFDC/TANF	Food Stamps
Fraud	\$250,681	\$244,370	\$275,694	\$712,360	\$266,646	\$842,421	\$209,873	\$823,675	\$183,267	\$892,872	\$139,174	\$952,326	\$157,449	\$1,079,962	\$96,204	\$1,068,719
Household Error	\$710,159	\$548,013	\$621,405	\$1,004,675	\$505,747	\$1,162,171	\$343,332	\$1,002,096	\$243,596	\$1,038,809	\$149,959	\$1,094,747	\$162,799	\$1,099,343	\$349,273	\$1,182,240
Agency Error	\$131,311	\$126,869	\$119,955	\$235,684	\$105,008	\$356,817	\$65,496	\$385,993	\$46,857	\$388,389	\$40,913	\$421,839	\$47,842	\$418,007	\$325,498	\$453,185
Due Diligence	\$81,306	\$0	\$72,702	\$0	\$47,010	\$0	\$31,971	\$0	\$20,950	\$0	\$11,233	\$0	\$11,306	\$0	\$18,877	\$0
Total	\$1,173,457	\$919,252	\$1,089,756	\$1,952,719	\$924,411	\$2,361,409	\$650,672	\$2,211,764	\$494,670	\$2,320,070	\$341,279	\$2,468,912	\$379,396	\$2,597,312	\$789,853	\$2,704,144

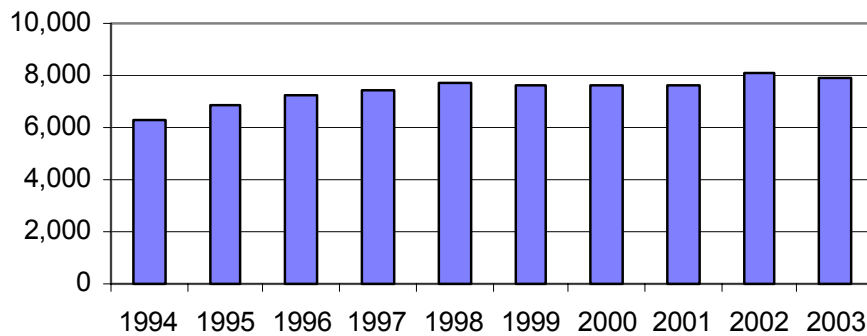
Note: Data for SFY1996-2001 was revised in 2002 due to changes in reporting procedures.



# ***Family Services***

## ***Foster Care*** ***History of Children in Care***

### **Children in Foster Care**



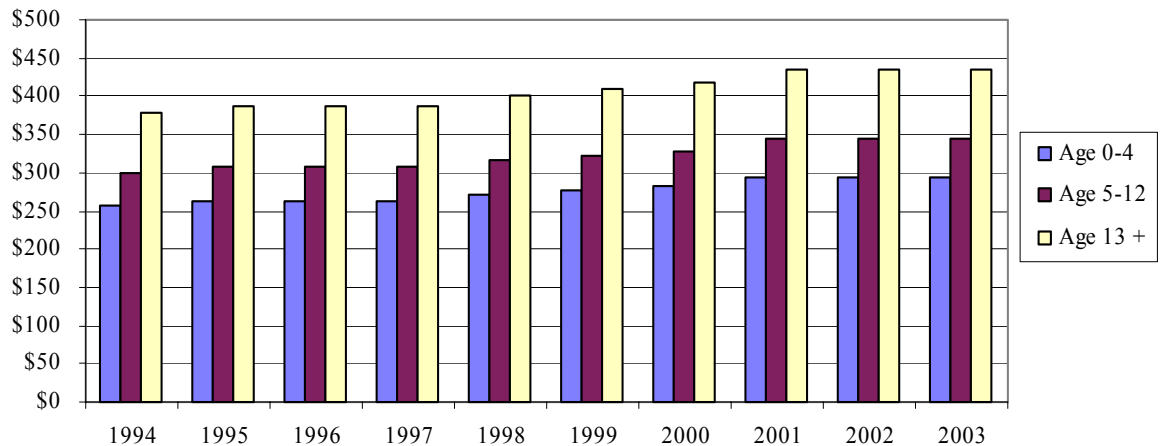
SFY	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003
Number	6,229	6,313	6,841	7,201	7,446	7,756	7,572	7,585	7,585	8,086	7,916

Note: All figures are point in time as of the end of the fiscal year.

# Family Services

## Foster Care Home Rates

Foster Home Rates

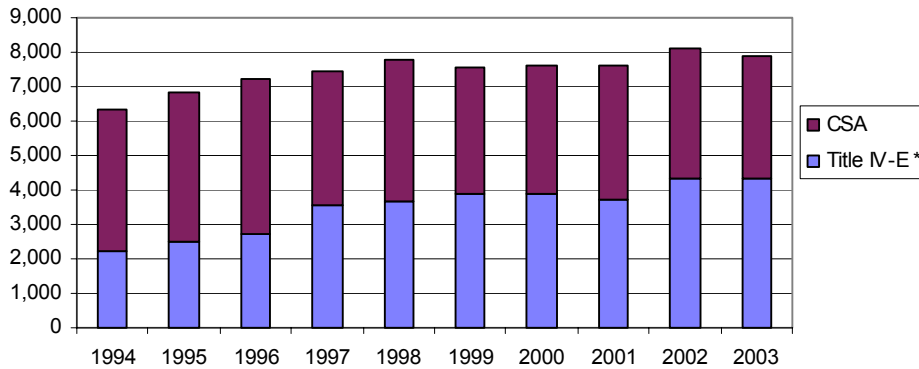


Foster Home Rates			
State Fiscal Year	Age 0-4	Age 5-12	Age 13 +
1994	\$256	\$300	\$379
1995	\$262	\$307	\$388
1996	\$262	\$307	\$388
1997	\$262	\$307	\$388
1998	\$270	\$316	\$400
1999	\$276	\$323	\$409
2000	\$282	\$329	\$417
2001	\$294	\$344	\$436
2002	\$294	\$344	\$436
2003	\$294	\$344	\$436

# Family Services

## Foster Care Children

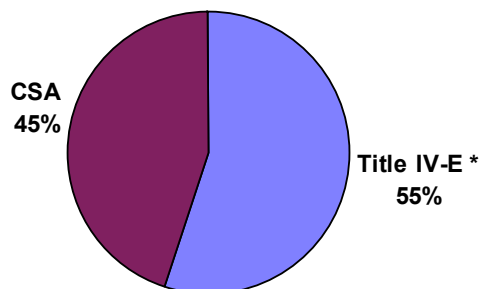
### Funding Source for Foster Care Children



SFY	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003
Title IV-E *	2,230	2,501	2,734	3,545	3,645	3,862	3,868	3,727	4,354	4,343
CSA	4,083	4,340	4,467	3,901	4,111	3,710	3,717	3,858	3,732	3,573
Total	6,313	6,841	7,201	7,446	7,756	7,572	7,585	7,585	8,086	7,916

\* Point in time data indicating number of children eligible for IV-E reimbursement.

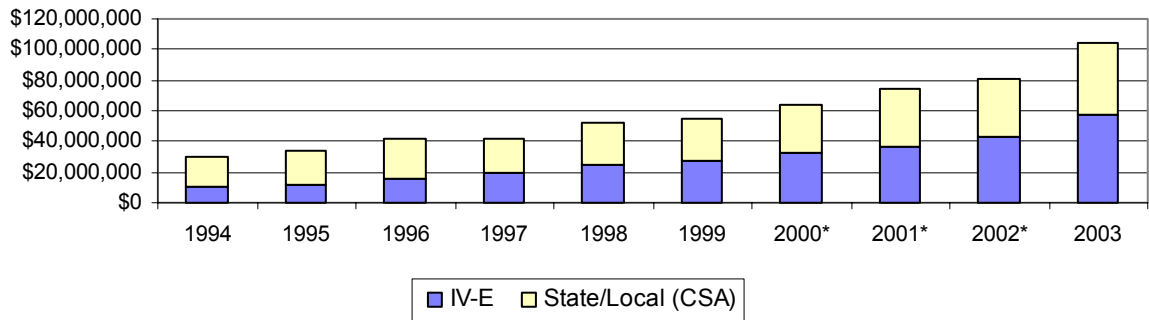
### Estimated Foster Care Maintenance Funding Fiscal Year 2003



# Family Services

## Foster Care IV-E and State/Local Expenses and Caseload

**IV-E Expenses and State/Local (CSA) Expenses**



FY	IV-E Foster Care			Non-IV-E Foster Care (CSA - State/Local Funded)		Total Foster Care	
	Cases	Access Rate**	Actual Maintenance Expenditures	Cases	Estimated Maintenance Expenditures	Total Cases	Estimated and Actual Maintenance Expenses
1994	2230	35.3%	\$10,477,755	4083	\$19,184,159	6313	\$29,661,914
1995	2501	36.6%	\$12,176,843	4340	\$21,130,547	6841	\$33,307,390
1996	2734	38.0%	\$15,703,897	4467	\$25,658,123	7201	\$41,362,020
1997	3545	47.6%	\$19,950,891	3901	\$21,954,422	7446	\$41,905,313
1998	3645	47.0%	\$24,350,575	4111	\$27,463,707	7756	\$51,814,282
1999	3862	51.0%	\$28,019,647	3710	\$26,916,854	7572	\$54,936,501
2000*	3388	51.0%	\$32,570,532	3717	\$31,299,035	7105	\$63,869,567
2001*	3727	49.1%	\$36,251,457	3858	\$37,525,656	7585	\$73,777,113
2002*	4354	53.8%	\$43,204,494	3732	\$37,032,424	8086	\$80,236,918
2003	4343	54.9%	\$57,232,091	3573	\$47,085,024	7916	\$104,317,115

IV-E and Non IV-E foster care cases are point-in-time data at end of fiscal year.

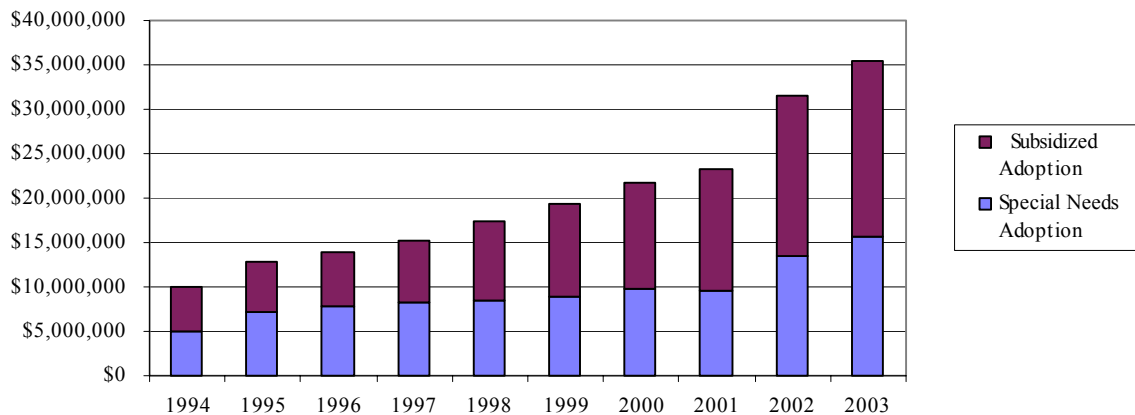
\* Case numbers previously reported in 2000, 2001 & 2002 Information Resource Books have been updated.

\*\* Access rate is the percentage of IV-E cases relative to all foster care cases.

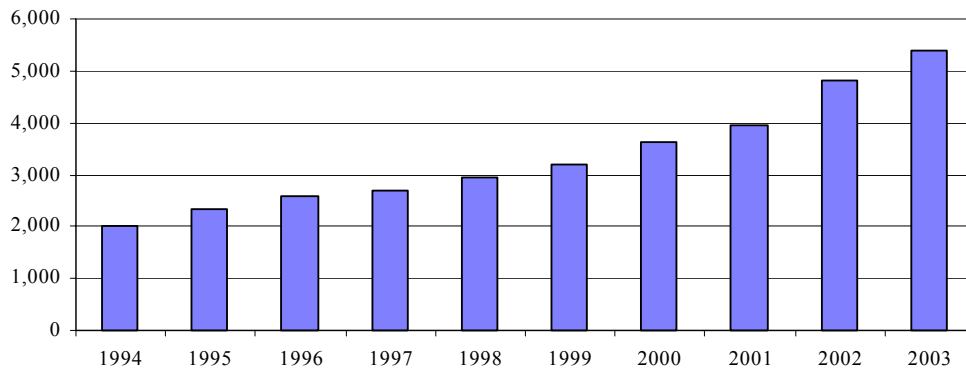
# Family Services

## Subsidized and Special Needs Adoption Trends

**Annual Adoption Subsidy Expenditures**



**Average Number of Children Receiving Subsidy**

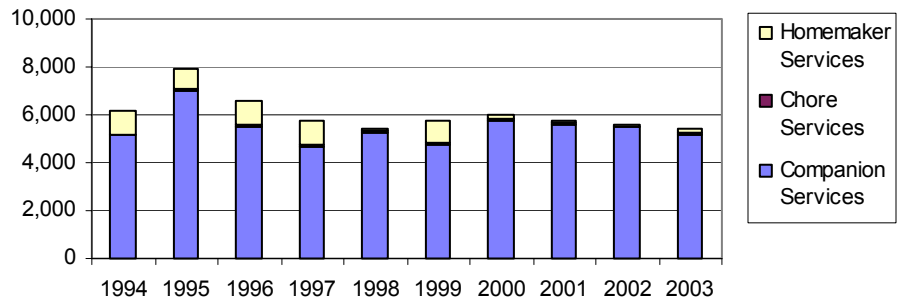


State Fiscal Year	Special Needs Adoption		Subsidized Adoption		Combined Adoptions	
	Average Monthly Cases	Annual Expenditures	Average Monthly Cases	Annual Expenditures	Average Monthly Cases	Annual Expenditures
1994	864	\$5,032,208	1,163	\$4,975,310	2,027	\$10,007,518
1995	1,060	\$7,265,659	1,292	\$5,586,084	2,352	\$12,851,743
1996	1,244	\$7,784,707	1,327	\$6,129,549	2,571	\$13,914,256
1997	1,135	\$8,169,925	1,569	\$7,135,850	2,704	\$15,305,775
1998	1,186	\$8,498,989	1,758	\$8,863,552	2,944	\$17,362,541
1999	1,219	\$8,868,117	1,972	\$10,460,160	3,191	\$19,328,277
2000	1,343	\$9,746,511	2,274	\$11,933,231	3,617	\$21,679,742
2001	1,459	\$9,619,916	2,487	\$13,599,563	3,946	\$23,219,479
2002	1,746	\$13,472,659	3,057	\$18,075,922	4,803	\$31,548,581
2003	2,009	\$15,683,539	3,370	\$19,791,832	5,379	\$35,475,371

# Family Services

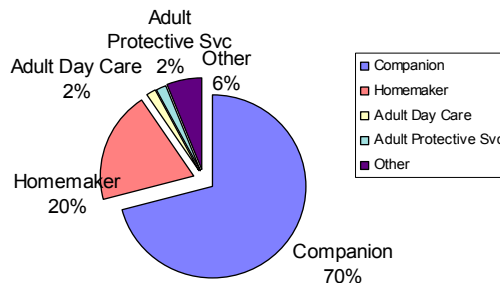
## Adult Services Home-Based and Other Purchased Services

### Adults Receiving Home-Based Services



	State Fiscal Year									
Home-based Services	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003
Companion Services	5,176	7,020	5,493	4,693	5,273	4,781	5,774	5,624	5,462	5,207
Chore Services	32	36	86	31	26	20	31	20	11	40
Homemaker Services	990	882	1022	1064	155	947	185	113	124	144
Total # of adults served	6,198	7,938	6,601	5,788	5,454	5,748	5,990	5,757	5,597	5,391

## Purchased Service Expenditures: SFY 2003



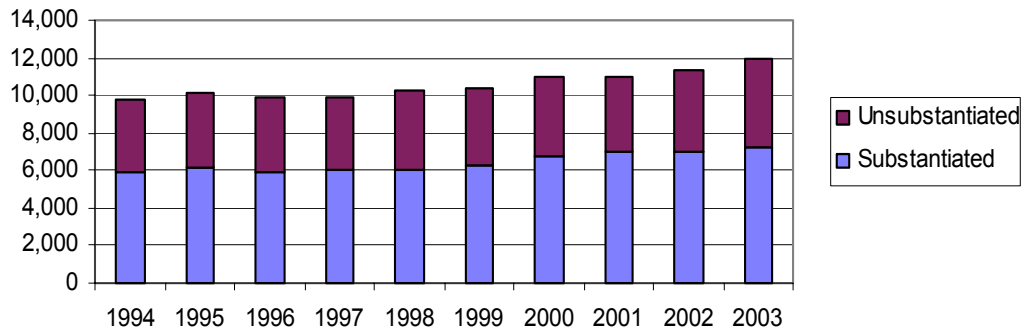
Purchased Service	Total Expenditures	Federal	State	Local	Non-reimbursed Local	Number of Recipients
Companion	\$11,864,673	\$6,709,704	\$461,830	\$1,792,884	\$2,900,254	5,207
Chore	\$208,005	\$138,127	\$10,313	\$37,110	\$22,455	40
Homemaker	\$3,284,963	\$428,894	\$6,477	\$108,843	\$2,740,748	144
Adult Day Care	\$272,819	\$203,794	\$13,815	\$54,402	\$808	208
Adult Foster Care	\$8,296	\$0	\$6,637	\$1,659	\$0	69
APS Purchase	\$288,471	\$129,440	\$101,167	\$57,652	\$213	2,616
APS Investigations	\$787,406	\$259,012	\$351,997	\$152,752	\$23,645	2,627
Nutrition	\$20,935	\$9,458	\$0	\$2,365	\$9,112	322
* Total	\$16,735,568	\$7,878,429	\$952,236	\$2,207,667	\$5,697,235	11,233

\* Expenditures are rounded to the nearest dollar.

# Family Services

## Adult Protective Services Report Trends

APS Reports



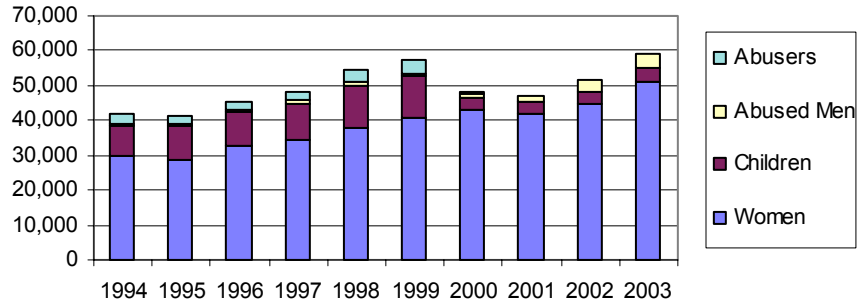
	State Fiscal Year									
APS Reports	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003
Substantiated	5,894	6,209	5,937	5,992	6,085	6,330	6,702	7,055	6,960	7,268
Unsubstantiated	3,844	3,976	4,009	3,934	4,201	4,027	4,294	3,887	4,346	4,681
Total Reports	9,738	10,185	9,946	9,926	10,286	10,648	10,996	10,942	11,306	11,949

	Changes	
APS Reports	SFY 1994 - 2003 (10 year)	SFY 1998-2003 (6 year)
Substantiated	23%	19%
Unsubstantiated	22%	11%
Total Reports	23%	16%

# Family Services

## Persons Receiving Domestic Violence Services

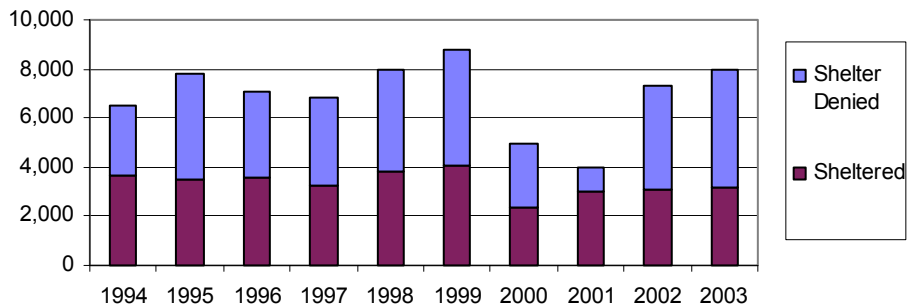
Persons Served



State Fiscal Year										
Persons Served	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003
Women	29,805	28,650	32,764	34,668	37,927	40,823	43,151	41,781	44,500	51,267
Children	8,640	9,995	9,572	10,371	11,870	11,680	3,434	3,742	3,803	3,953
Abused Men	392	393	620	784	1,097	1,120	1,322	1,793	3,334	3,802
Abusers	2,843	2,292	2,317	2,374	3,751	4,039	82	n/a*	n/a*	n/a*
<b>Total</b>	<b>41,680</b>	<b>41,330</b>	<b>45,273</b>	<b>48,197</b>	<b>54,645</b>	<b>57,662</b>	<b>50,386</b>	<b>49,748**</b>	<b>51,637</b>	<b>59,022</b>

## Domestic Violence Shelter Services

Shelter Services



State Fiscal Year										
Shelter Services	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003
Sheltered	3,682	3,464	3,559	3,291	3,805	4,059	2,341	2,986	3,053	3,176
Shelter Denied	2,839	4,351	3,517	3,561	4,180	4,706	2,636	991***	4,295****	4,820
Percent Denied	43.5%	55.7%	49.7%	52.0%	52.3%	53.7%	53.0%	24.9%	58.5%	60.3%

Note 2000 data corrected to reflect annual report information.

\* Information on abusers not collected as these clients are no longer served.

\*\* Total is higher than compiled numbers due to clients whose age or gender is not reported.

\*\*\* Records are incomplete. This only reflect clients who were turned away as the shelter was full.

An additional 1,425 clients were denied shelter as they did not meet admission criteria.

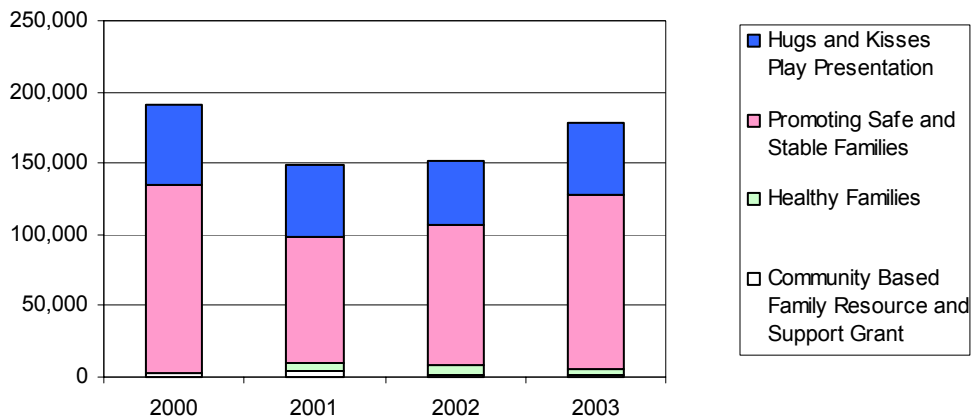
\*\*\*\* Increase in 2002 data figures reflects the inclusion of women, men and their children.



# Family Services

## Community Based Resource & Support Grant, Promoting Safe & Stable Families, Healthy Families and Hugs and Kisses Presentations

**Families Served**

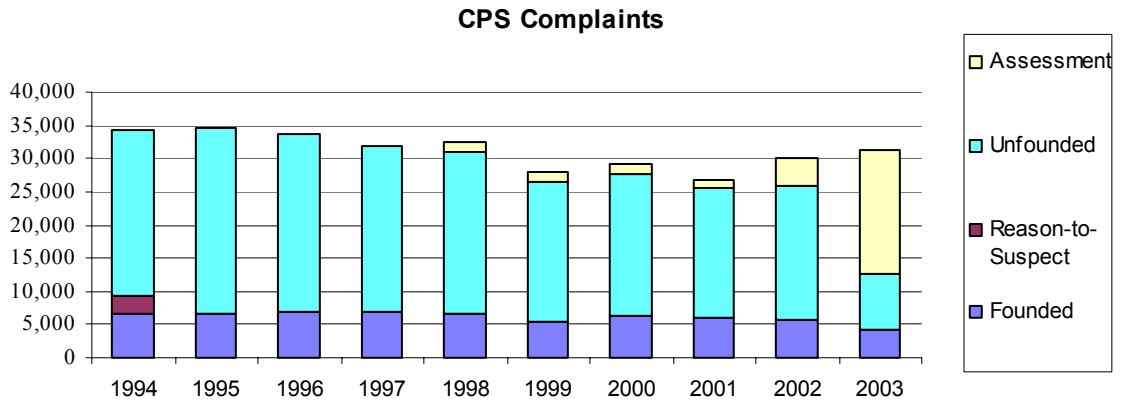


	2000	2001	2002	2003
Community Based Family Resource and Support Grant	2,486	3,766	1,936	1,274
Healthy Families	n/a	5,413	6,151	3,929
Promoting Safe and Stable Families	132,324	88,523	98,539	122,542
Hugs and Kisses Play Presentation	56,095	51,256	44,551	50,100
Total	190,905	148,958	151,177	177,845

Data is for the time period April 1 – March 30 of each year.

# Family Services

## Child Protective Services Complaints and Dispositions



State FY	Founded Complaints	Reason-to-Suspect	Unfounded Complaints	Assessment Response Track	Total Completed CPS Complaints	Reported Child Victims
1994	6,560	2,830	24,836	not applicable	34,226	52,734
1995	6,762	not applicable	27,896	not applicable	34,658	53,470
1996	6,947	not applicable	26,703	not applicable	33,650	51,644
1997	6,813	not applicable	25,032	not applicable	31,845	49,049
1998	6,567	not applicable	24,281	1,628	32,476	49,495
1999	5,559	not applicable	20,929	1,617	28,085	42,823
2000	6,365	not applicable	21,430	1,274	29,069	42,993
2001	5,963	not applicable	19,607	1,116	26,686	39,507
2002	5,708	not applicable	20,220	4,192	30,120	45,077
2003	4,286**	not applicable	8,482**	18,457**	31,546	46,818

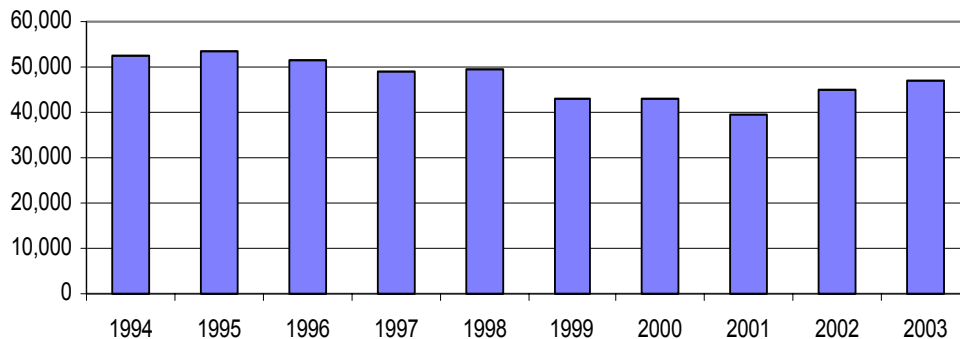
\*\* The dramatic increase in the Assessment Response Track and decrease in Founded and Unfounded complaints is a result of statewide implementation of the CPS Differential Response System.

1998-2003 Assessment Response Track data from: Albemarle, Loudoun, Montgomery, York-Poquoson, and Portsmouth. The Family Assessment Track was implemented statewide in May 2002.

# ***Family Services***

## ***Child Protective Services Reported Victims***

**Reported Child Victims**

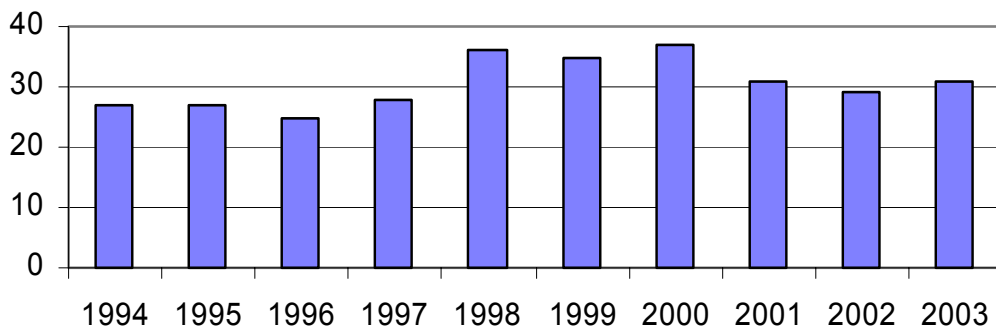


State FY	Total Completed CPS Complaints	Reported Child Victims
1994	34,226	52,734
1995	34,658	53,470
1996	33,650	51,644
1997	31,845	49,049
1998	32,476	49,495
1999	28,085	42,823
2000	29,069	42,993
2001	26,686	39,507
2002	30,120	45,077
2003	31,546	46,818

# ***Family Services***

## ***Child Protective Services Reported Deaths***

### **Child Deaths from Abuse and Neglect**

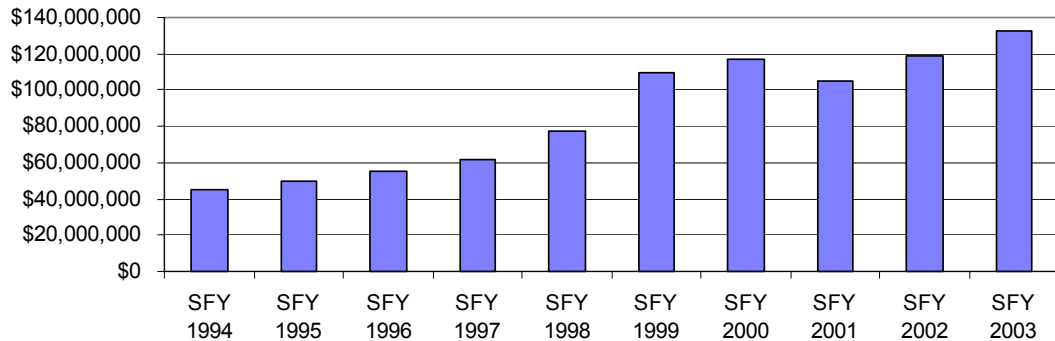


State FY	Child Deaths
1994	27
1995	27
1996	25
1997	28
1998	36
1999	35
2000	37
2001	31
2002	29
2003	31

# Child Care and Development

## Historical Trends in Child Care Expenditures

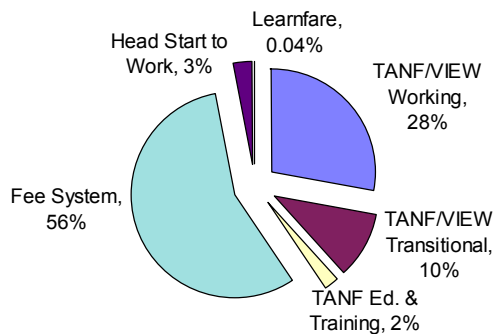
Total Child Day Care Expenditures



Program	SFY 1994	SFY 1995	SFY 1996	SFY 1997	SFY 1998	SFY 1999	SFY 2000	SFY 2001	SFY 2002	SFY 2003
AFDC/TANF Working	\$7,755,552	\$10,278,730	\$11,602,903	\$17,775,997	\$26,986,685	\$38,831,217	\$35,581,441	\$27,754,591	\$26,797,301	\$29,972,260
AFDC /TANF Educ & Trng	\$6,337,031	\$6,237,278	\$5,242,378	\$2,986,315	\$1,919,833	\$913,288	\$1,030,582	\$938,440	\$1,759,123	\$2,413,220
AFDC/TANF Educ & Trng Pass-Thru	\$2,903,338	\$2,965,249	\$2,807,843	\$928,172	\$23,512	\$110			\$12,307	\$8,985
Learnfare				\$30,309	\$46,844	\$45,356	\$50,391	\$24,628	\$28,861	\$38,000
JOBS										
Transitional	\$7,950,286	\$10,115,553	\$11,788,731	\$13,071,611	\$14,277,779	\$13,807,770	\$14,325,551	\$14,604,511	\$11,932,349	\$11,084,616
FSET	\$196,074	\$214,224	\$308,837	\$239,057	\$300,879	\$316,087	\$513,888		\$96,034	\$103,070
Fee System/At-Risk	\$6,855,244	\$6,993,598	\$7,121,600	\$5,626,669	\$22,828,354	\$40,715,996	\$45,811,951	\$45,898,614	\$59,594,223	\$60,061,349
Fee System/At-Risk Pass-Thru	\$7,197,850	\$6,581,303	\$7,165,810	\$6,772,083	\$1,513,143	\$1,885,885	\$5,605,867	\$591,222	\$488,772	\$9,246,804
Fee System/Block Grant	\$6,278,217	\$6,275,941	\$8,680,778	\$11,575,444						
Head Start to Work			\$822,122	\$2,409,542	\$2,079,976	\$2,484,160	\$3,136,032	\$3,689,491	\$3,537,490	\$3,324,228
IVE Foster Care					\$625,566					
Staff Allowance *					\$6,547,822	\$10,516,790	\$11,070,498	\$11,193,362	\$14,888,664	\$16,690,476
<b>TOTAL</b>	<b>\$45,473,592</b>	<b>\$49,661,876</b>	<b>\$55,541,002</b>	<b>\$61,415,199</b>	<b>\$77,150,393</b>	<b>\$109,516,659</b>	<b>\$117,126,201</b>	<b>\$104,694,859</b>	<b>\$119,135,124</b>	<b>\$132,943,008</b>

n/a = not applicable

SFY 2003 Expenditures

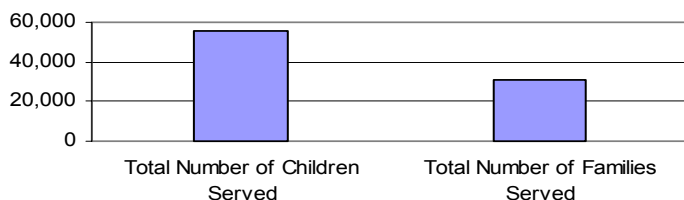


\* Allowance for local agency child care administration.

# Child Care and Development

## Child Care: Children and Families Served

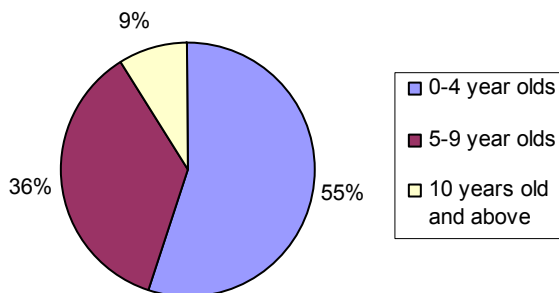
### Total Number of Children and Families Served by Child Care



Children and Families Served	SFY 2003
Total Number of Children Served	55,497
Total Number of Families Served	31,190
Average Number of Children Served Monthly	28,036
Average Number of Families Served Monthly	16,027

### Age Groups of Children Served

Age Group of Children Served in SFY03	% in Age Group
0-4 year olds	55%
5-9 year olds	36%
10 years old and above	9%
Total	100%



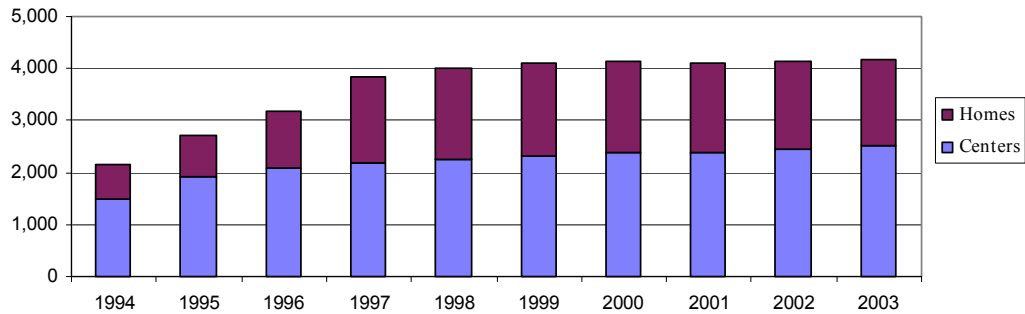
### Types of Child Care

Types of Child Care for Children Served in SFY03	
Regulated Care	85%
Unregulated Care	15%
Total	100%

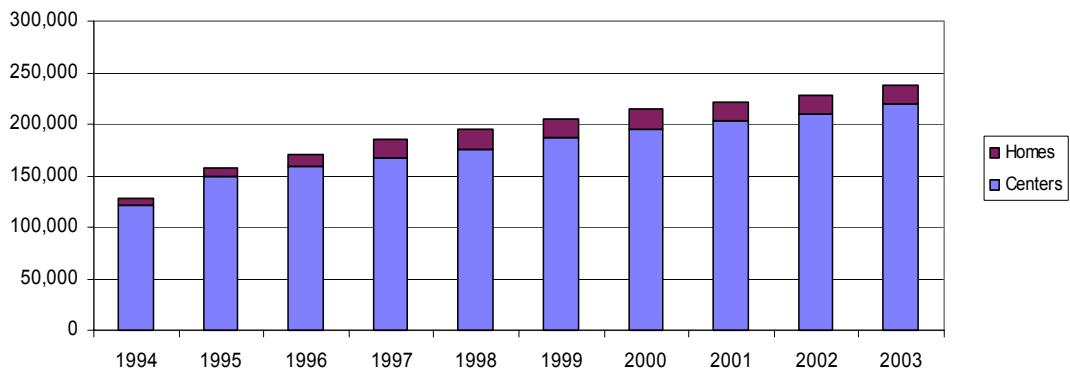
# Licensing Programs

## Licensed Child Care Centers and Homes

Number of Licensed Child Care Providers



Capacity of Licensed Child Care Providers



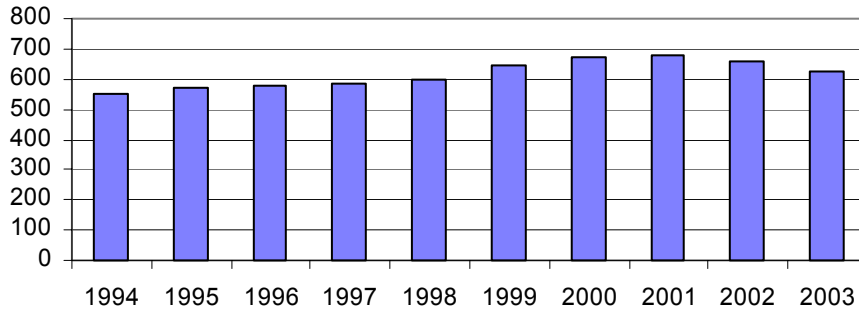
As of June 30	Licensed Child Care Centers		Licensed Family Day Homes		Combined Total	
	Number	Capacity	Number	Capacity	Number	Capacity
1994	1,495	121,023	662	6,387	2,157	127,410
1995	1,937	149,292	763	7,865	2,700	157,157
1996	2,085	158,985	1,081	11,313	3,166	170,298
1997	2,176	167,564	1,675	17,313	3,851	184,877
1998	2,241	176,173	1,776	19,698	4,017	195,871
1999	2,328	186,111	1,780	18,885	4,108	204,996
2000	2,370	194,572	1,761	19,368	4,131	213,940
2001	2,400	202,945	1,717	19,033	4,117	221,978
2002	2,441	210,307	1,684	18,140	4,125	228,447
2003*	2,511	220,146	1,662	18,246	4,173	238,392
<b>10 Year Growth</b>	<b>83%</b>	<b>89%</b>	<b>185%</b>	<b>255%</b>	<b>114%</b>	<b>97%</b>

\*As of December 31, 2003

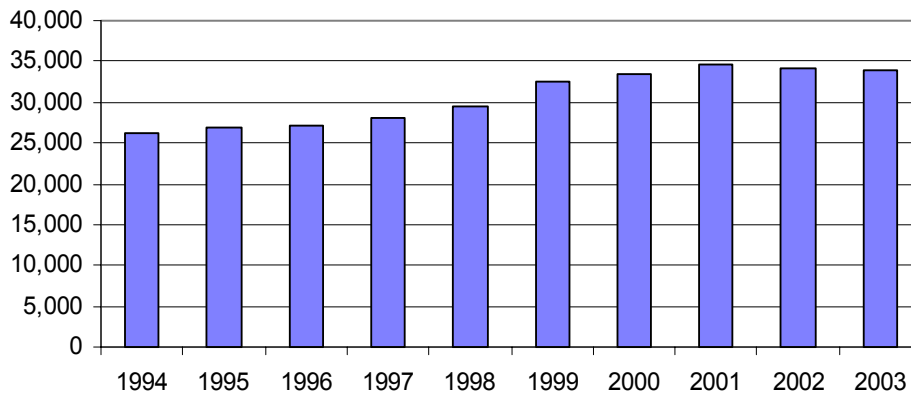
# Licensing Programs

## Assisted Living Facilities

Number of Assisted Living Facilities



Capacity of Assisted Living Facilities



Assisted Living Facilities		
As of June 30	Number	Capacity
1994	554	26,209
1995	572	26,801
1996	578	27,217
1997	584	28,186
1998	599	29,398
1999	648	32,614
2000	673	33,505
2001	679	34,696
2002	657	34,177
2003*	627	33,974
10 Year Growth	16%	31%

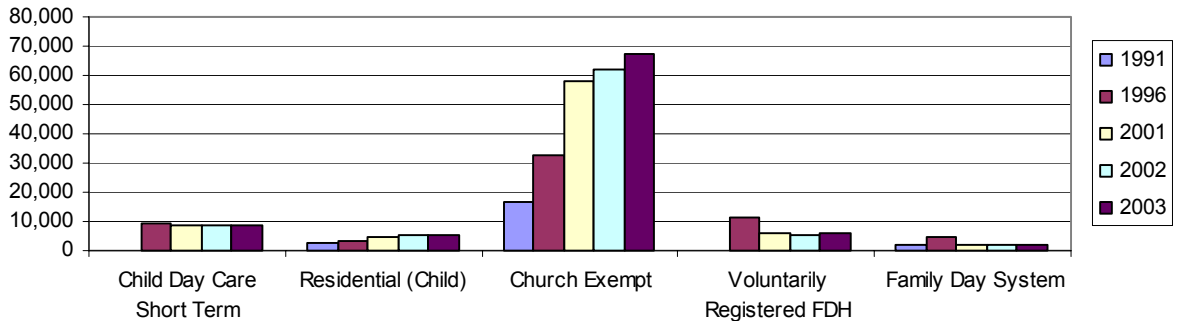
\* As of October 31, 2003



# Licensing Programs

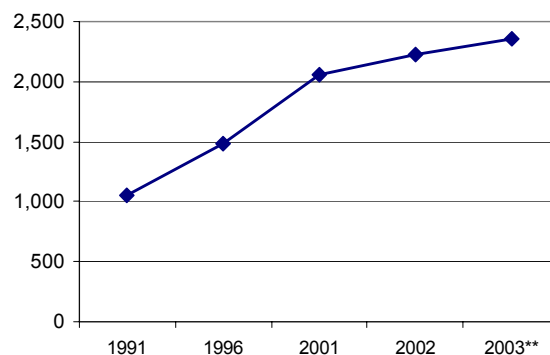
## Capacity of Child Care and Adult Day Care Facilities

Capacity of Child Licensed Facilities \*



	1991	1996	2001	2002	2003**
Child Day Care Short Term	n/a	9,455	8,956	8,514	8,568
Residential (Child)	2,814	3,529	4,995	5,487	5,553
Church Exempt	16,476	32,875	57,986	61,818	67,659
Voluntarily Registered FDH	n/a	11,304	5,970	5,405	6,195
Family Day System	1,725	4,850	1,975	1,975	1,975
<b>Total</b>	<b>21,015</b>	<b>62,013</b>	<b>79,882</b>	<b>83,199</b>	<b>89,950</b>

Capacity of Adult Day Care Facilities\*



	1991	1996	2001	2002	2003
Adult Day Care Facilities	1,051	1,488	2,062	2,227	2,356

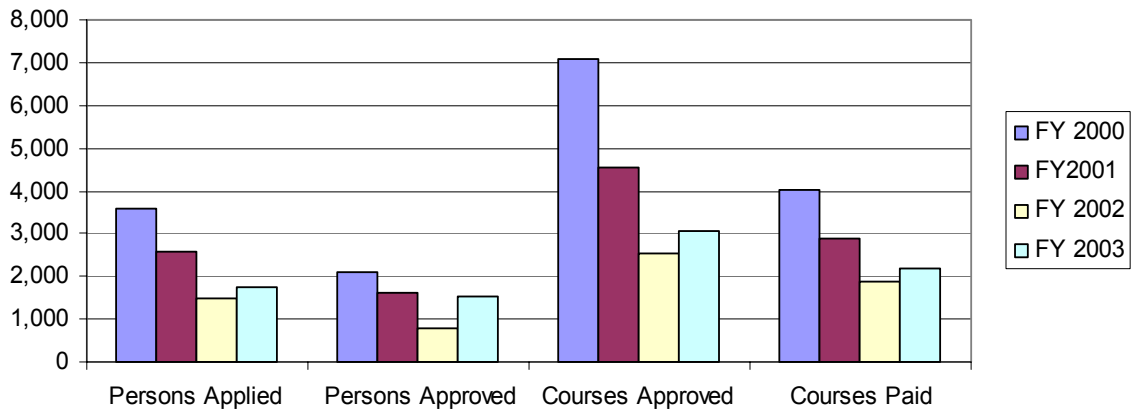
\* Capacity facilities does not include Licensed Child Care Centers and Family Day Homes found on page 34.

\*\* As of October 31, 2003

# Licensing Programs

## Virginia Child Care Provider Scholarship Program

Child Care Provider Scholarships

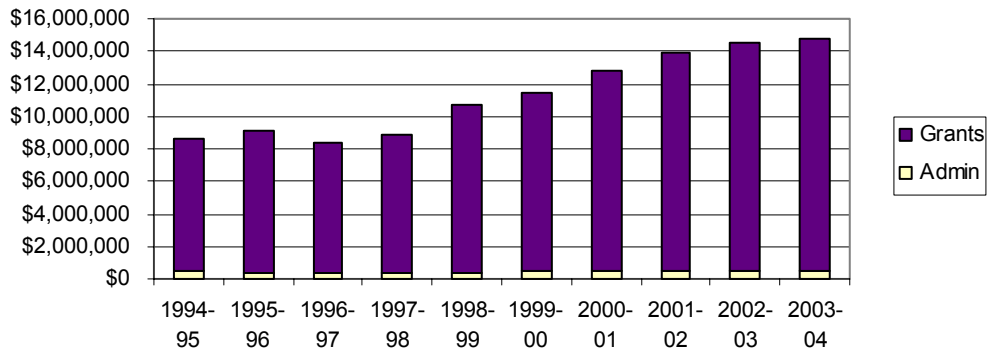


	SFY 2000	SFY 2001	SFY 2002	SFY 2003
Persons Applied	3,578	2,601	1,506	1,769
Persons Approved	2,089	1,601	797	1,540
Courses Approved	7,061	4,564	2,523	3,042
Courses Paid	4,043	2,876	1,883	2,198

# Community Services

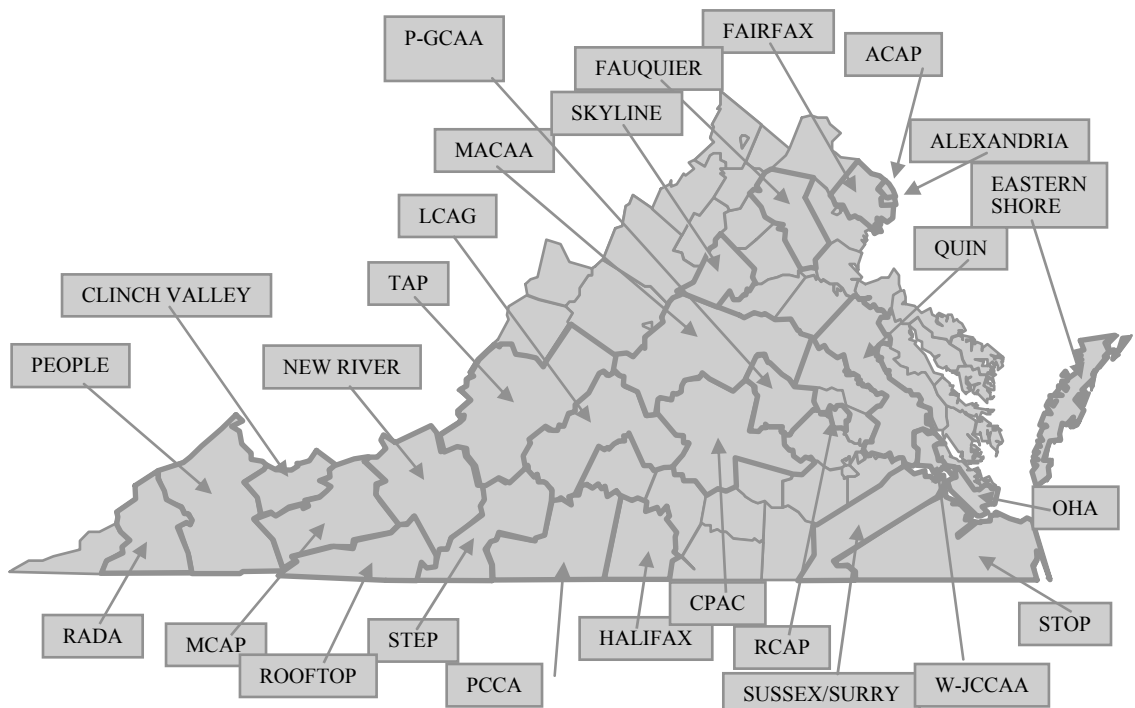
## Block Grant Funding

CSBG Expenditures



Usage	1994-95	1995-96	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04
Admin	\$468,334	\$350,336	\$354,168	\$378,226	\$419,249	\$470,917	\$482,352	\$539,863	\$528,873	\$514,463
Grants	\$8,108,057	\$8,695,852	\$8,074,203	\$8,528,168	\$10,329,789	\$10,973,916	\$12,302,319	\$13,395,893	\$14,017,676	\$14,244,043
<b>Total</b>	<b>\$8,576,391</b>	<b>\$9,046,188</b>	<b>\$8,428,371</b>	<b>\$8,906,394</b>	<b>\$10,749,038</b>	<b>\$11,444,833</b>	<b>\$12,784,671</b>	<b>\$13,935,756</b>	<b>\$14,546,549</b>	<b>\$14,758,506</b>

## Community Action Agencies

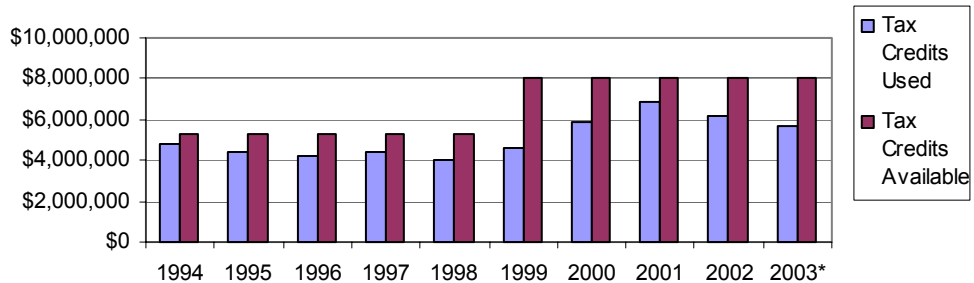


Three additional agencies provide statewide services: *Project Discovery, Virginia Cares, and Virginia Water Project*

# Community Services

## Neighborhood Assistance Tax Credits

**NAP Tax Credits Available vs. Credits Used**



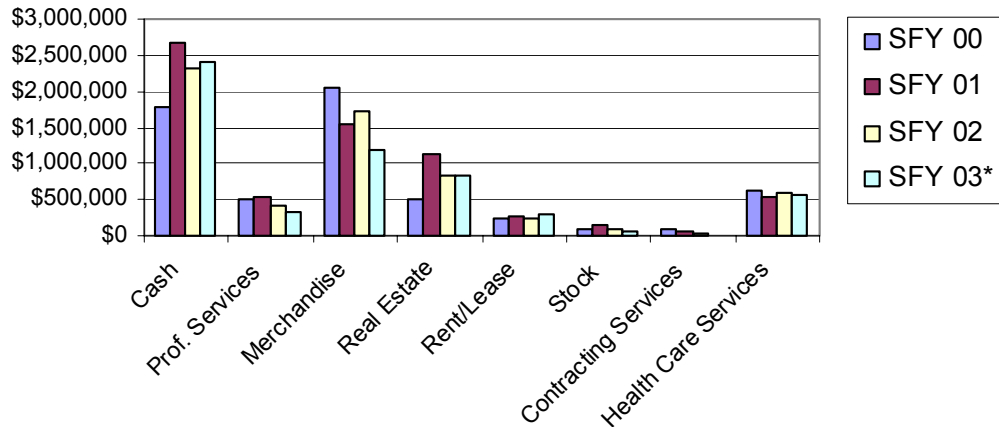
State Fiscal Year	Tax Credits Used	Tax Credits Available	Percent Used
1994	\$4,845,995	\$5,250,000	92%
1995	\$4,445,132	\$5,250,000	85%
1996	\$4,239,883	\$5,250,000	81%
1997	\$4,404,325	\$5,250,000	84%
1998	\$4,021,393	\$5,250,000	77%
1999	\$4,608,192	\$8,000,000	58%
2000	\$5,919,304	\$8,000,000	74%
2001	\$6,871,898	\$8,000,000	86%
2002	\$6,195,515	\$8,000,000	77%
2003*	\$5,684,097	\$8,000,000	71%

\* Data is as of December 2003, and changes daily as tax credit forms are processed daily.

# Community Services

## Neighborhood Assistance Used Tax Credits

### Used NAP Credits by Contribution Type



Contribution Type	SFY 00	SFY 01	SFY 02	SFY 03*
Cash	\$1,775,556.90	\$2,658,535.88	\$2,305,090.00	\$2,392,740.00
Prof. Services	\$502,105.01	\$541,651.47	\$427,421.00	\$323,902.00
Merchandise	\$2,063,611.44	\$1,539,591.58	\$1,715,825.00	\$1,199,114.00
Real Estate	\$514,386.91	\$1,115,774.78	\$817,073.00	\$832,850.00
Rent/Lease	\$245,564.61	\$257,428.78	\$239,001.00	\$289,614.00
Stock	\$96,060.65	\$154,428.53	\$75,489.00	\$64,193.00
Contracting Services	\$83,566.87	\$55,657.89	\$15,232.00	\$10,761.00
Health Care Services	\$638,451.24	\$548,828.93	\$600,384.00	\$570,923.00
<b>Total</b>	<b>\$5,919,303.63</b>	<b>\$6,871,897.84</b>	<b>\$6,195,515.00</b>	<b>\$5,684,097.00</b>

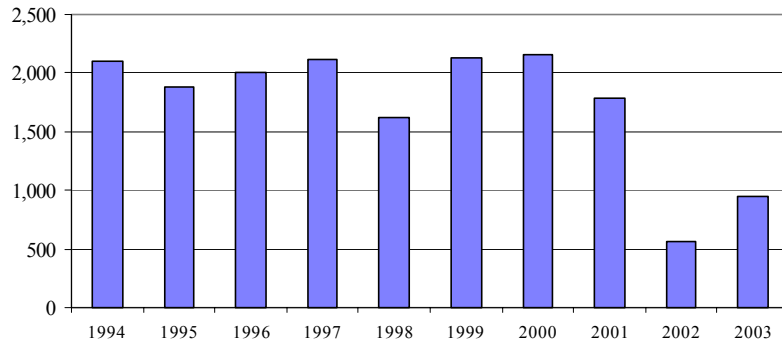
Note: Health Care Services added in FY 1999; Contracting Services added in FY 2000.

- Data is as of December 2003, and changes daily as tax credit forms are processed daily.

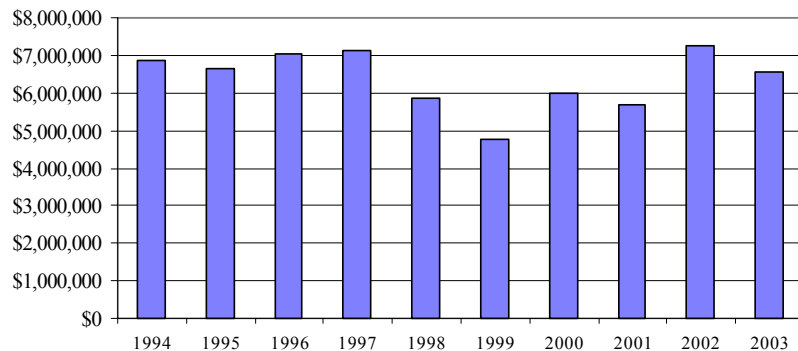
# Community Services

## Refugee Resettlement Arrivals & Funding

Refugee Arrivals



Total Refugee Funding



FFY	Arrivals*	Cash & Medical Assistance**	Refugee Social Services***	Targeted Assistance Program#	Discretionary Grants	Totals
1994	2,102	\$4,907,771	\$1,186,069	\$348,686	\$437,204	\$6,879,730
1995	1,886	\$4,247,180	\$1,107,384	\$451,791	\$847,224	\$6,653,579
1996	2,000	\$4,551,538	\$1,142,023	\$405,377	\$951,896	\$7,050,834
1997	2,111	\$4,678,143	\$1,063,937	\$405,377	\$992,876	\$7,141,333
1998	1,627	\$2,918,000	\$1,580,007	\$518,242	\$859,876	\$5,876,125
1999	2,132	\$2,779,000	\$1,290,987	\$557,324	\$150,000	\$4,777,311
2000	2,154	\$3,347,000	\$1,812,856	\$670,250	\$150,000	\$5,980,106
2001	1,787	\$3,398,000	\$1,451,730	\$667,459	\$150,000	\$5,667,189
2002	565	\$4,592,169	\$1,769,878	\$758,397	\$150,000	\$7,270,444
2003	953	\$4,335,042	\$1,364,558	\$719,730	\$150,000	\$6,569,330

FFY = Federal Fiscal Year (October-September)

Notes: \* Severe reduction in arrivals due to rigorous security regulations imposed by federal agencies

\*\* Cash and Medical Assistance includes Refugee Cash and Medical Assistance, Unaccompanied Minors Program, health screening

\*\*\* SS – Refugee social services which include employment services, English as a second language (ESL) training, support services, outreach, translation and interpretation services.

# Targeted Assistance Program – provides additional employment, ESL and support services to areas of heaviest refugee impact.

# Virginia Commission for National and Community Service

## National Service in Virginia

Senior Corps	Grantees		Participants	Funding
RSVP	21		11,358	\$1,262,622
Foster Grandparent Program	5		370	\$1,388,435
Senior Companion Program	3		187	\$666,611
<b>Senior Corps Total</b>	29		11,915	\$3,317,668
AmeriCorps	Program Sites		<a href="#">Enrolled Members 1</a>	<a href="#">Corporation Funding 2</a>
AmeriCorps*State	11		115	\$3,036,682
AmeriCorps*National	22		165	\$114,130
AmeriCorps*VISTA	54		154	\$2,186,800
AmeriCorps*Homeland Security	4		4	\$123,925
AmeriCorps*NCCC 3	N/A		N/A	N/A
<b>AmeriCorps Total</b>	91		438	\$5,461,537
Learn and Serve America	Grantees	Sub grantees	Participants	Funding
School-Based Programs	1	15	6,860	\$391,874
Higher Education Programs	2	3	1,047	\$238,447
<b>Learn and Serve Total</b>	3	18	7,907	\$630,321
Special Volunteer Programs	Programs		Volunteers	Funding
Homeland Security	1		400	\$253,400
<b>Total National Service Resources</b>	124	18	20,660	\$9,662,926

<sup>1</sup> This figure represents the number of enrolled members, as of March, 2003.

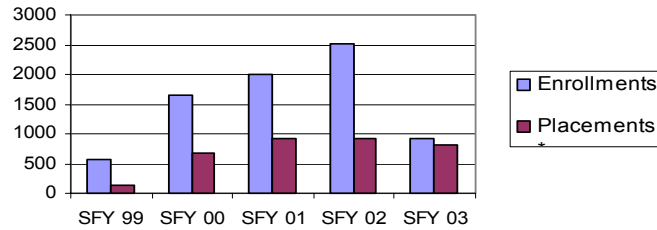
<sup>2</sup> This figure does not include the education award that each AmeriCorps member receives after completing a term of service

<sup>3</sup> Virginia is served by the AmeriCorps-NCCC campus located in Washington, DC.

# Job Readiness and Employment

## Primary Programs

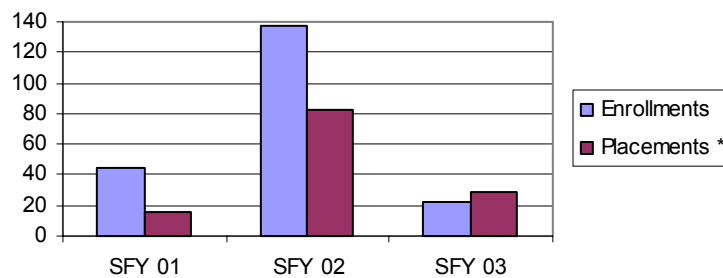
### Welfare To Work



Welfare to Work		
	Enrollments	Placements*
SFY 99	567	141
SFY 00	1662	665
SFY 01	1998	925
SFY 02	2502	907
SFY 03	906	798

Economic and Employment Improvement Program for Disadvantaged Persons		
	Enrollments	Placements*
SFY 02	167	113
SFY 03	234	157

### Opportunity Knocks



Opportunity Knocks		
	Enrollments	Placements *
SFY 01	45	16
SFY 02	137	83
SFY 03	22	29

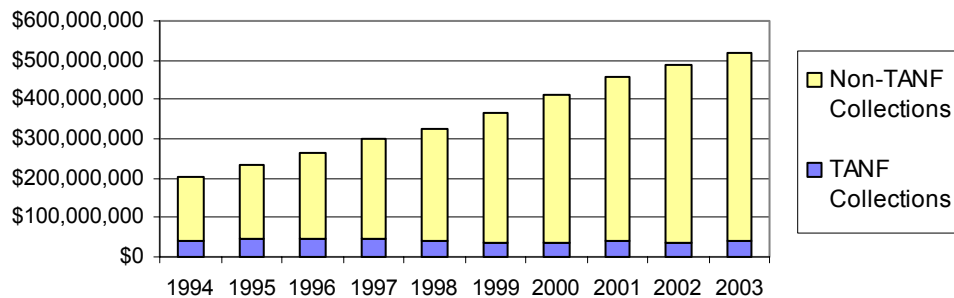
\*Placements into unsubsidized employment.



# ***Child Support Enforcement***

## **Child Support Enforcement Collections**

**Calendar Year Collections**

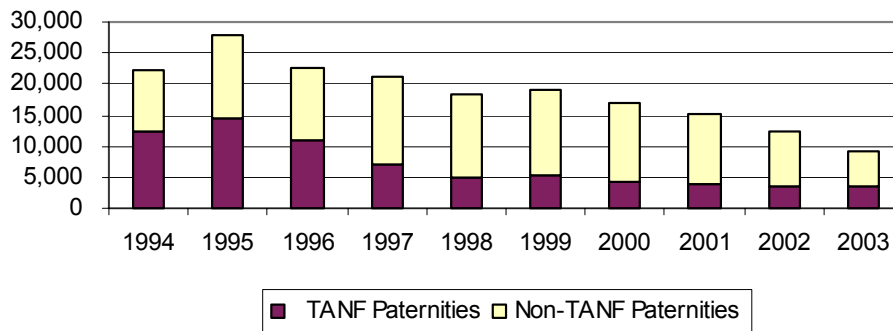


Calendar Year	TANF Collections	Non-TANF Collections	Total Collections
1994	\$38,667,957	\$163,446,297	\$202,114,254
1995	\$45,348,806	\$186,629,795	\$231,978,601
1996	\$46,867,996	\$219,604,535	\$266,472,531
1997	\$46,879,155	\$255,630,365	\$302,509,520
1998	\$41,483,669	\$285,278,538	\$326,762,207
1999	\$37,516,738	\$330,157,563	\$367,674,301
2000	\$36,324,281	\$376,544,559	\$412,868,840
2001	\$39,359,847	\$420,236,890	\$459,596,737
2002	\$35,614,049	\$450,171,897	\$485,785,946
2003	\$41,931,526	\$477,309,959	\$519,241,485

# Child Support Enforcement

## Paternity Establishment

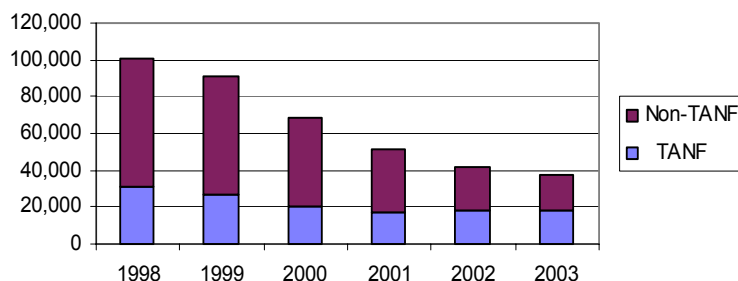
**Paternities Established**



Paternities Established			
Calendar Year	TANF Paternities	Non-TANF Paternities	Total Paternities
1994	12,268	10,093	22,361
1995	14,565	13,428	27,993
1996	10,858	11,634	22,492
1997	7,034	14,241	21,275
1998	5,030	13,414	18,444
1999	5,350	13,819	19,169
2000	4,131	12,959	17,090
2001	3,777	11,450	15,227
2002	3,524	8,758	12,282
2003	3,537	5,600	9,137

**Paternities Needing Establishment**

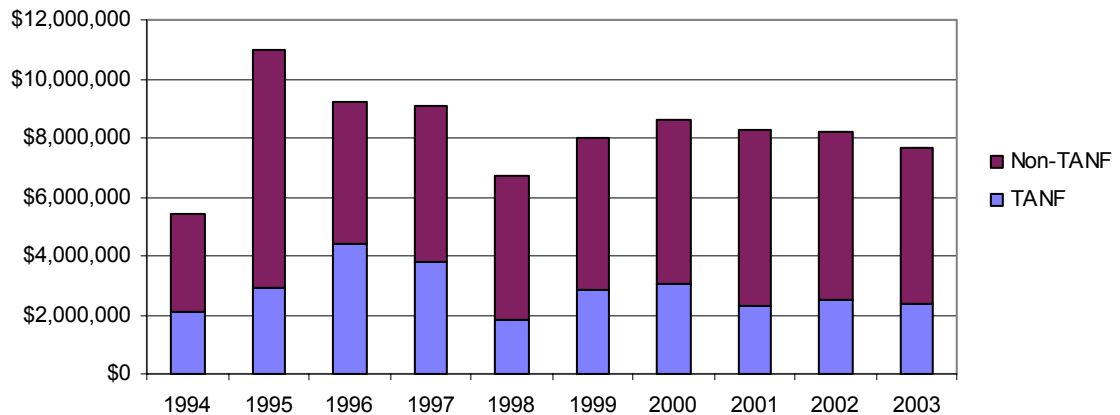
Paternities Needing Establishment			
End of Year	TANF	Non-TANF	Total
1998	31,321	69,372	100,693
1999	26,285	65,169	91,454
2000	20,851	47,763	68,614
2001	17,477	34,352	51,829
2002	18,641	23,290	41,931
2003	18,055	19,814	37,869



# ***Child Support Enforcement***

## **Child Support Enforcement Obligations**

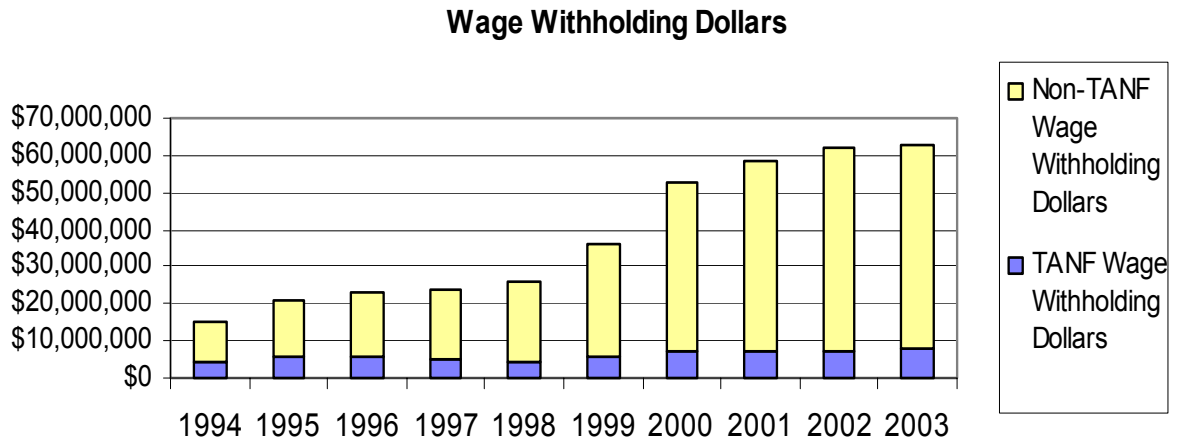
**Dollar Obligations from Child Support Orders**



Calendar Year	TANF Support Orders	TANF	Non-TANF Support Orders	Non-TANF	Total Support Orders	Total Dollars Obligated
1994	11,313	\$2,134,621	15,073	\$3,270,793	26,386	\$5,405,414
1995	13,194	\$2,885,209	18,918	\$8,076,835	32,112	\$10,962,044
1996	15,299	\$4,378,813	20,637	\$4,842,175	35,936	\$9,220,988
1997	12,932	\$3,773,320	21,141	\$5,312,065	34,073	\$9,085,385
1998	9,418	\$1,846,704	20,663	\$4,871,977	30,081	\$6,718,681
1999	9,223	\$2,876,207	20,827	\$5,100,517	30,050	\$7,976,724
2000	9,813	\$3,075,909	22,401	\$5,504,423	32,214	\$8,580,332
2001	8,425	\$2,278,512	22,298	\$6,025,670	30,723	\$8,304,182
2002	8,907	\$2,527,099	20,020	\$5,654,392	28,927	\$8,181,491
2003	10,000	\$2,397,004	17,317	\$5,259,964	27,317	\$7,656,968

# ***Child Support Enforcement***

## **Child Support Enforcement Wage Withholdings**

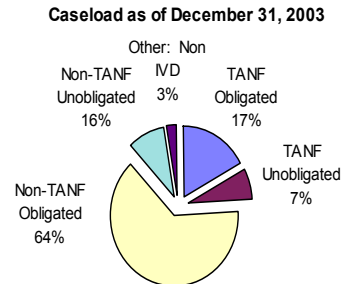


Calendar Year	TANF Wage Withholding	TANF Wage Withholding Dollars	Non-TANF Wage Withholding	Non-TANF Wage Withholding Dollars	Total Wage Withholding	Total Wage Withholding Dollars
1994	22,793	\$4,671,627	38,915	\$10,617,885	61,708	\$15,289,512
1995	31,537	\$5,695,695	57,068	\$15,470,215	88,605	\$21,165,910
1996	30,402	\$5,605,804	61,663	\$17,376,262	92,065	\$22,982,066
1997	28,157	\$4,834,723	70,646	\$19,112,123	98,803	\$23,946,846
1998	26,966	\$4,443,532	77,078	\$21,655,876	104,044	\$26,099,408
1999	32,207	\$5,451,509	104,905	\$30,902,836	137,112	\$36,354,345
2000	40,679	\$6,927,125	151,362	\$45,694,533	192,041	\$52,621,658
2001	40,706	\$7,054,951	162,079	\$51,165,287	202,785	\$58,220,238
2002	42,556	\$7,403,390	170,007	\$54,413,900	212,563	\$61,817,290
2003	43,793	\$8,055,771	165,552	\$54,959,927	209,345	\$63,015,698

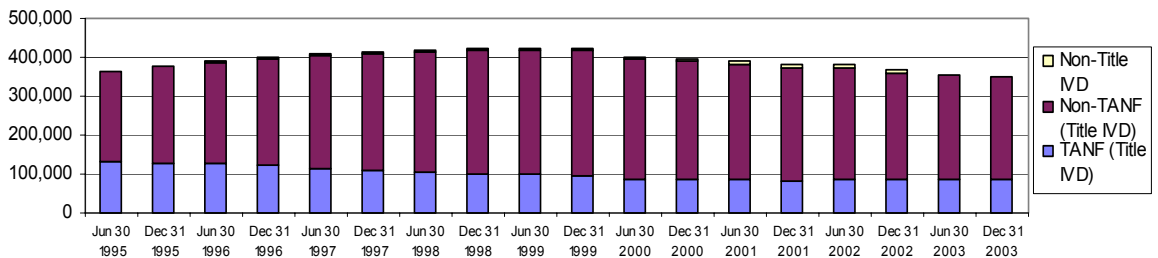
# Child Support Enforcement

## Child Support Enforcement Caseload

Case Type	Dec-02	Dec-03	Percent Change
TANF Obligated	59,694	62,219	4.1%
TANF Unobligated	27,432	25,106	-9.3%
Non-TANF Obligated	231,692	228,744	-1.3%
Non-TANF Unobligated	40,493	33,707	-20.1%
Other: Non IVD	8,467	9,245	8.4%
<b>Total Caseload</b>	<b>367,778</b>	<b>359,021</b>	<b>-2.4%</b>



### Child Support Enforcement Caseload

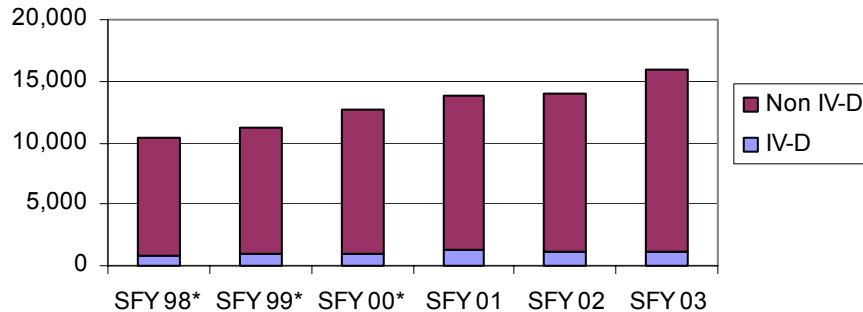


	TANF (Title IVD)	Non-TANF (Title IVD)	Non-Title IVD	Total Caseload
Jun 30 1995	131,073	233,525	838	365,436
Dec 31 1995	128,727	249,367	1,189	379,283
Jun 30 1996	125,640	261,819	1,697	389,156
Dec 31 1996	120,933	276,244	2,095	399,272
Jun 30 1997	114,994	290,496	2,366	407,856
Dec 31 1997	109,242	301,085	2,580	412,907
Jun 30 1998	105,147	310,002	2,817	417,966
Dec 31 1998	101,737	315,525	3,878	421,140
Jun 30 1999	99,224	317,874	5,216	422,314
Dec 31 1999	97,349	320,131	5,962	423,442
Jun 30 2000	88,535	306,483	6,604	401,622
Dec 31 2000	87,400	302,098	7,146	396,644
Jun 30 2001	84,382	297,326	7,460	389,168
Dec 31 2001	81,832	291,516	7,821	381,169
Jun 30 2002	85,385	287,449	8,088	380,922
Dec 31 2002	87,126	272,185	8,467	367,778
Jun 30 2003	85,765	266,893	8,900	361,558
Dec 31 2003	87,325	262,451	9,245	359,021

# ***Child Support Enforcement***

## ***Paternity Establishment Project***

**Hospital Paternities Established by State Fiscal Year**



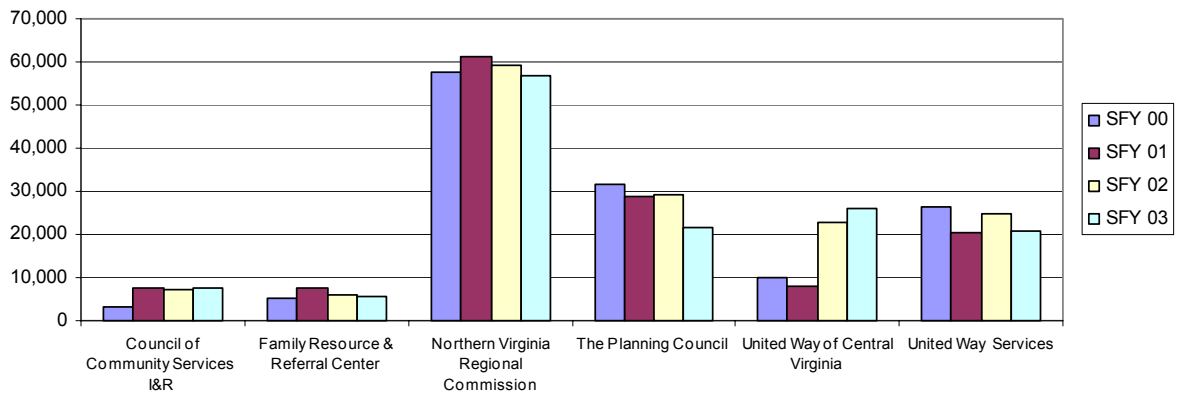
State Fiscal Year	TOTAL	IV-D	Non IV-D	% Non IV-D
1998*	10,469	838	9,631	92%*
1999*	11,246	900	10,346	92%*
2000*	12,750	1,020	11,730	92%*
2001	13,826	1,257	12,569	92%
2002	14,028	1,133	12,895	92%
2003	15,889	1,167	14,722	93%

\* Breakout of non-IV-D cases began in SFY01. 92% is used as a proxy for % of non-IV-D cases in SFY's 98-00.

# Communications

## Statewide Information and Referral Program

Information and Referral Call Data by I&R Center



Information & Referral Center	Region	SFY 00	SFY 01	SFY 02	SFY 03
Council of Community Services I&R	Southwestern VA	3,255*	7,682	7,178	7,704
Family Resource & Referral Center	Northwestern VA	5,188	7,732	6,061	5,627
Northern Virginia Regional Commission	Northern Virginia VA	57,535	61,184	59,148	56,688
The Planning Council	Tidewater VA	31,604	28,880	29,392	21,539
United Way of Central Virginia	Central VA	9,988	8,004	22,791	26,097
United Way Services	Richmond/Southside VA	26,545	20,219	24,908	20,613
<b>Total</b>		<b>130,860</b>	<b>133,701</b>	<b>149,478</b>	<b>138,268</b>

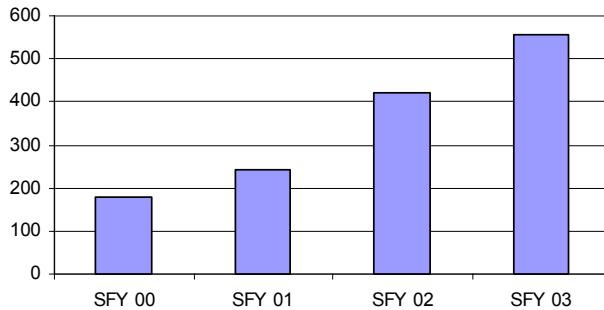
\*During SFY 00, all data was lost for the period of 10/01/99 – 12/31/99 due to system crash.

# ***Interdepartmental Regulation***

## **Children's Residential Facilities**

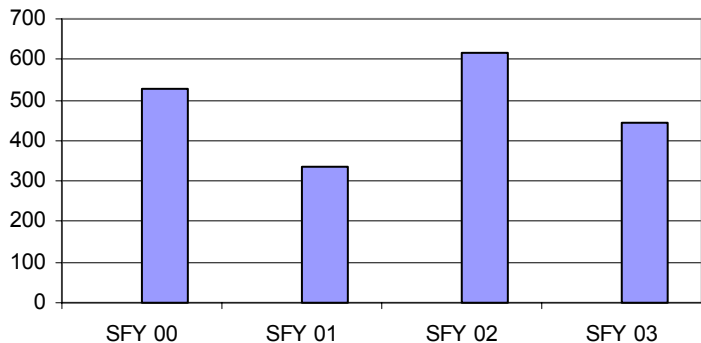
**Request for Information to Open a Children's Residential Facility**

Inquiries - Information to Open a Children's Residential Facility	
SFY 00	178
SFY 01	244
SFY 02	421
SFY 03	556



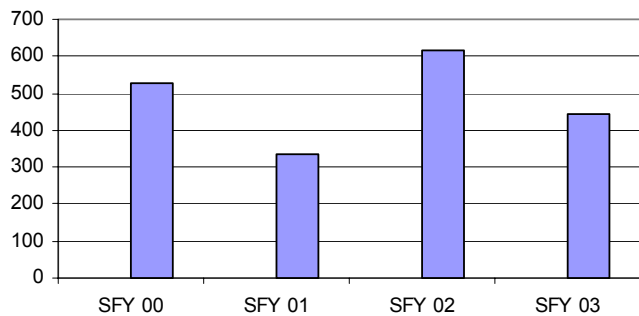
**Training Class Attendees**

Training Class Attendees	
SFY 00	527
SFY 01	335
SFY 02	615
SFY 03	444



**Training Class Attendees**

Total Capacity for all Licensed Children's Residential Facilities	
SFY 00	6617
SFY 01	6840
SFY 02	6766
SFY 03	6908



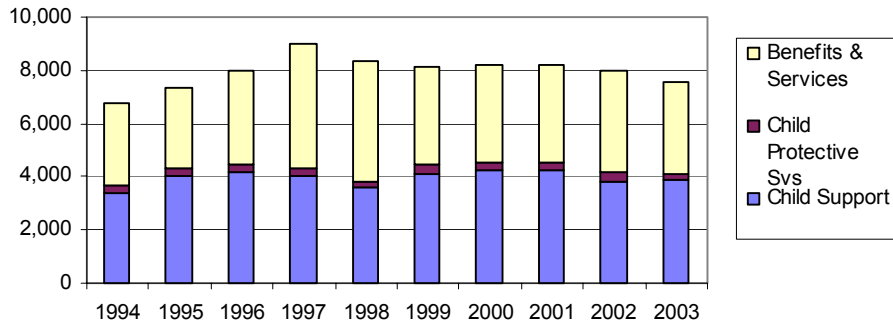
**Note: Capacity figures are not totally accurate due to estimated data received from other state operated facilities.**



# Appeals and Hearings

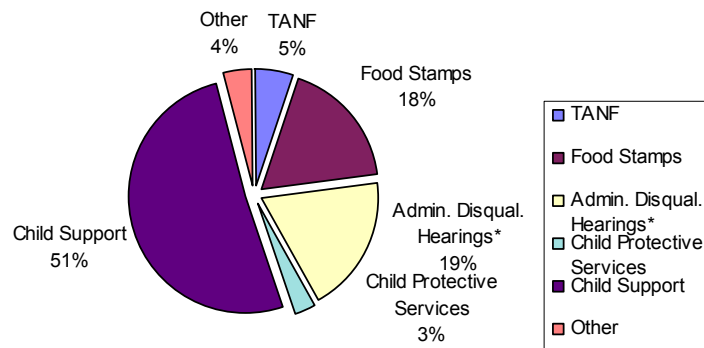
## Client Appeal Trends

Client Appeals Received



	Calendar Year									
Program	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003
Child Support	3,416	4,046	4,178	4,057	3,598	4,134	4,226	4,232	3,835	3,884
Child Protective Svs	276	266	268	230	232	304	284	285	363	222
Benefits & Services	3,102	3,006	3,568	4,699	4,533	3,659	3,696	3,694	3,784	3,465

Appeals Received



Appeals Received	Calendar Year 2003
TANF	390
Food Stamps	1,347
Admin. Disqual. Hearings*	1,432
Child Protective Services	222
Child Support	3,884
Other	296
<b>Total</b>	<b>7,571</b>

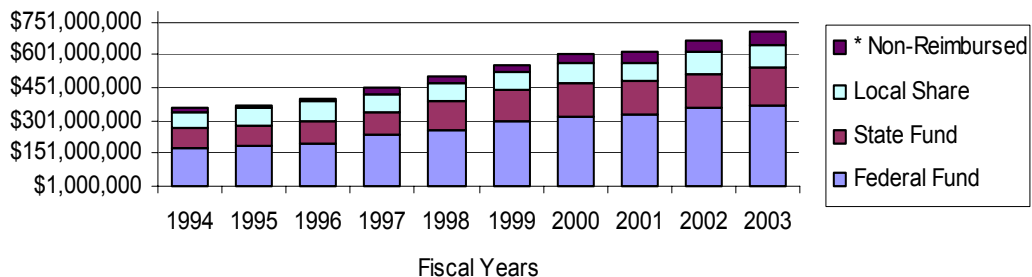
\* Includes waivers

# Local Departments

## Expenditures

*All Expenditures Reported and Reimbursed through the Locality Automated System for Expenditure Reimbursement (LASER)*

**Local Expenditures  
FY 1994 - 2003**



Fiscal Year	Federal Fund		State Fund		Federal and State (Reimbursed)		Local Share		Reimbursable Total	* Non-Reimbursed	Grand Total
	Expenditures	% of Reimb Total	Expenditures	% of Reimb Total	Expenditures	% of Reimb Total	Expenditures	% of Reimb Total	Fed, State, Local Expend.	Expenditures	Expenditures
1994	\$177,144,821	52%	\$87,120,255	25%	\$264,265,076	77%	\$78,732,957	23%	\$342,998,033	\$15,170,194	\$358,168,227
1995	\$185,563,150	52%	\$90,286,384	25%	\$275,849,533	78%	\$78,876,523	22%	\$354,726,056	\$14,698,603	\$369,424,659
1996	\$200,637,512	52%	\$100,068,725	26%	\$300,706,236	78%	\$86,346,274	22%	\$387,052,511	\$12,626,898	\$399,679,409
1997	\$236,088,871	55%	\$106,907,950	25%	\$342,996,821	81%	\$82,713,377	19%	\$425,710,198	\$24,743,123	\$450,453,320
1998	\$260,844,964	55%	\$125,332,675	27%	\$386,177,639	82%	\$84,926,247	18%	\$471,103,886	\$33,775,179	\$504,879,065
1999	\$296,581,476	57%	\$140,907,619	27%	\$437,489,095	84%	\$81,753,813	16%	\$519,242,908	\$32,600,396	\$551,843,304
2000	\$321,167,803	57%	\$149,056,428	27%	\$470,224,231	84%	\$90,078,799	16%	\$560,303,030	\$42,377,446	\$602,680,476
2001	\$327,867,746	58%	\$152,078,197	27%	\$479,945,943	84%	\$88,872,459	16%	\$568,818,401	\$48,060,975	\$616,879,376
2002	\$355,638,350	58%	\$162,364,143	26%	\$518,002,493	84%	\$98,074,219	16%	\$616,076,712	\$55,442,002	\$671,518,714
2003	\$372,967,859	58%	\$171,371,371	26%	\$544,339,230	84%	\$102,580,555	16%	\$646,919,785	\$61,899,640	\$708,819,424

\*Non-Reimbursed - local expenditures not meeting the criteria for reimbursement.